

**DURACELL®**  
POWER CENTER

# MAX HYBRID 15



Operation Manual

## MAX HYBRID 15 INSTALL GUIDE & OWNER'S MANUAL

UPON RECEIVING SHIPMENT .....	4
SPEC SHEET .....	5
WIRE GAUGE GUIDE (COPPER) .....	7
WIRING DIAGRAMS .....	8
PHYSICAL INSTALLATION .....	17
INVERTER COMPONENTS.....	17
DECIDING BACKUP CIRCUITS .....	17
SINGLE SYSTEM INSTALLS (WHOLE-HOME BACKUP) .....	18
MOUNTING THE MAX HYBRID 15 .....	18
INTEGRATING BATTERIES (MAX HYBRID 15 POWERED "OFF") .....	18
CONNECTING SOLAR PANELS .....	20
INTEGRATING A GENERATOR .....	20
INTEGRATING SENSORS AND ACCESSORY PLACEMENT .....	22
POWERING-UP & TESTING THE MAX HYBRID 15.....	24
CHECK THE VOLTAGE ON EACH PV INPUT CIRCUIT .....	24
WI-FI / INTERNET CONNECTION .....	26
REMOTE MONITORING SETUP .....	26
IP ADDRESS SETUP INSTRUCTIONS (PC OR SMARTPHONE) .....	29
GUI SCREENS .....	32
PROGRAMMING GUIDE.....	35
MAIN SCREENS (TOUCHSCREEN) .....	36
BASIC SETUP .....	37
SYSTEM ALARMS.....	38
BATTERY SETUP .....	38
GRID SETUP .....	41
LIMITER SENSORS (CT SENSORS) .....	45
LIMITER SENSOR AUTOMATIC SETUP .....	46
INSTALL TIPS.....	47
OFF-GRID INSTALL TIPS .....	47
GRID-TIE / NO BATTERY INSTALL TIPS .....	48
BATTERIES .....	49
BATTERY CHARGING INFORMATION .....	49
MODBUS/RJ45 APPLICATION NOTE .....	52
PARALLEL SYSTEMS .....	53
BEFORE ENABLING PARALLEL OPERATION .....	53
TROUBLESHOOTING GUIDE .....	56
TROUBLESHOOTING PHASING ISSUES .....	58
MAX HYBRID 15 ERROR CODES .....	59
INSTALL VERIFICATION CHECKLIST.....	61
MAX HYBRID 15-2P LIMITED WARRANTY .....	63



## **Disclaimer**

**UNLESS SPECIFICALLY AGREED TO IN WRITING, MAX HYBRID 15:**

**(a) MAKES NO WARRANTY REGARDING THE ACCURACY, SUFFICIENCY, OR SUITABILITY OF ANY TECHNICAL OR OTHER INFORMATION PROVIDED IN ITS MANUALS OR OTHER DOCUMENTATION.**

**(b) ASSUMES NO RESPONSIBILITY OR LIABILITY FOR LOSS OR DAMAGE, WHETHER DIRECT, INDIRECT, CONSEQUENTIAL, OR INCIDENTAL, WHICH MIGHT ARISE OUT OF THE USE OF SUCH INFORMATION. THE USE OF ANY SUCH INFORMATION WILL BE ENTIRELY AT THE USER'S RISK.**




**Duracell Power Center cannot be responsible for system failure, damages, or injury resulting from improper installation of their products.**

**The information included in this manual is subject to change without notice.**

### **Contact Us:**

<b>PHONE</b>	<b>1-972-575-8875 x2</b>
<b>EMAIL</b>	<b>SUPPORT@DURACELLPOWERCENTER.COM</b>
<b>WEBSITE</b>	<b>WWW.DURACELLPOWERCENTER.COM</b>

## Warning Symbols

	This symbol indicates information that, if ignored, could result in minor injury or damage to the equipment.
	This symbol indicates information that, if ignored, could result in serious injury, damage to the equipment, or death.
	This symbol indicates information that is important but not hazard-related.

## Warnings



Read this entire document before installing or using the Max Hybrid 15 inverter. Failure to follow any of the instructions or warnings in this document can result in electrical shock, serious injury, or death. Damage to the 15K inverter is also possible, potentially rendering it inoperable.



High Life Risk Due to Fire or Electrocution – ONLY qualified persons should install the Max Hybrid 15 inverter.



The system must have Ground connections and Neutral connections. Ground MUST be bonded to Neutral ONLY ONCE in the circuit.



Solar PV+/PV- are UNGROUNDED. Note, you may ground PV Racking/Mounts, but doing so directly to the Max Hybrid 15 will likely result in damage in the case of a direct lightning strike to the PV array.



DO NOT connect the grid to the Load Output Terminal Block.



DO NOT reverse the polarity of batteries. Damage WILL occur.



DO NOT exceed 500Voc on any MPPT on the Max Hybrid 15.



DO NOT turn off the battery breaker if there is current flowing into or out of the battery in any amount.



DO NOT use impact drivers to tighten any fasteners on the Max Hybrid 15.



MUST use Strain Reliefs ON ALL wires entering/exiting the Max Hybrid 15 user area.



MUST use conduit (or double insulated wire) for AC Wires entering/exiting Max Hybrid 15 user area.



ALL terminals/breakers, including battery, MPPT, and AC Terminal Block inputs, should only have one conductor connecting to them.

## Upon Receiving Shipment

### Inspect Shipment

- A. Compare the package condition to the condition of the package in the photo we sent you before it left our facility.

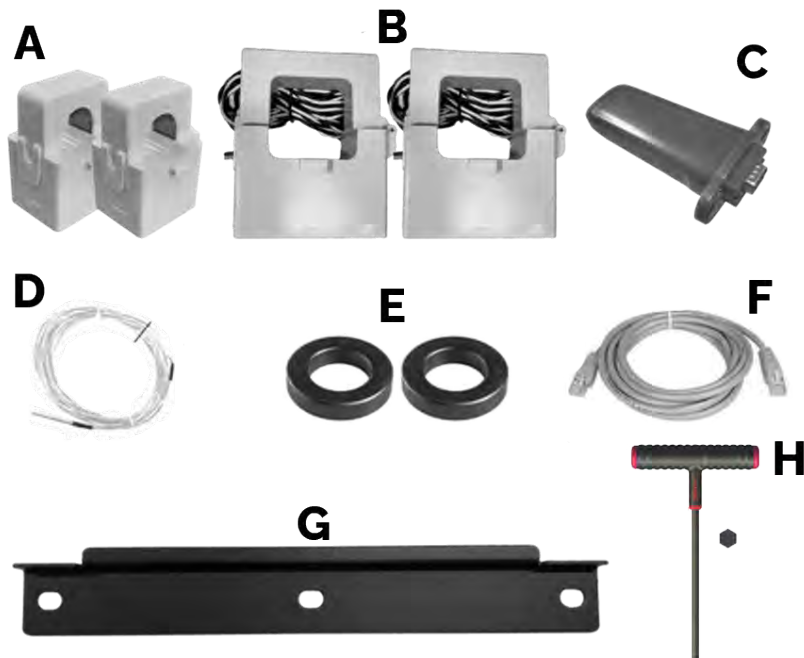


**You must note any damage due to shipping with delivery driver before accepting the package otherwise the shipping company**

- B. If damaged, contact us immediately at 972-575-8875 Ext. 3

#### Component Guide

- A. Limiter Sensors included: 1 3/8" CT sensors x2 (**Included**)
- B. Limiter Sensors, if purchased: 2" CT sensors x2 (**Available upon request**)
- C. WIFI Dongle: For software updates and remote monitoring (use M4x10 screws to hold in)
- D. Battery Temperature Sensor: for voltage adjustment
- E. Battery Cable Toroid x2
- F. CAT 5 cable for parallel communications
- G. French Cleat: For wall mounting the Max Hybrid 15
- H. Allen Key: For tightening the AC connections



# MAX HYBRID 15



15-30 Example Shown

Experience uninterrupted power with Duracell Power Center's Max Hybrid 15 inverter. Designed for residential and commercial use, this advanced inverter provides seamless electricity flow during outages.

With a 15,000-watt capacity, it powers multiple appliances simultaneously. The hybrid functionality intelligently switches between grid power and battery power for maximum efficiency and reduced costs. Safety features protect your devices from overload and short-circuits. Its sleek design and easy installation make it an ideal choice.

Trust Duracell for reliable performance and peace of mind in powering your world.

Battery	15-15	15-20	15-25	15-30	15-40
Capacity	15 kWh	20 kWh	25 kWh	30 kWh	40kWh
# Of Stackable Modules	3	4	5	6	8
Grid to Battery Charge Efficiency	96%				

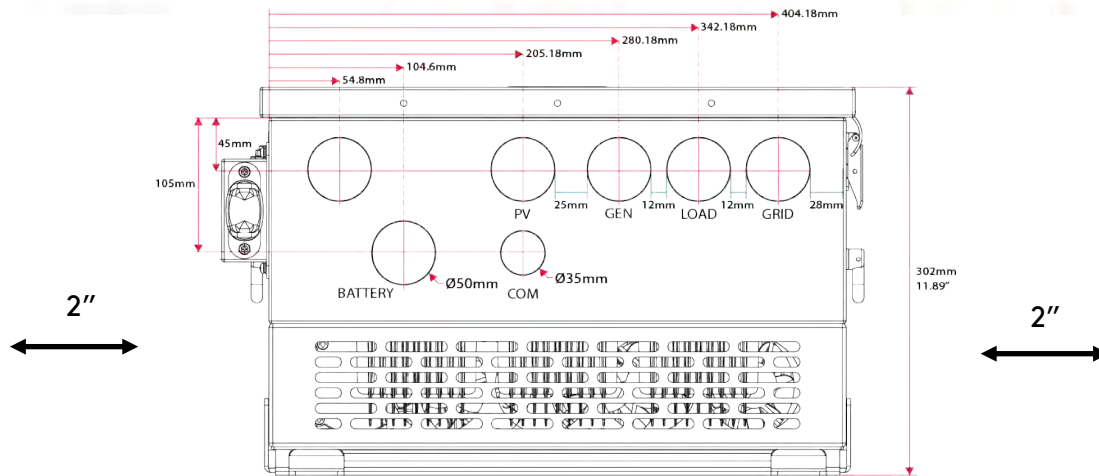
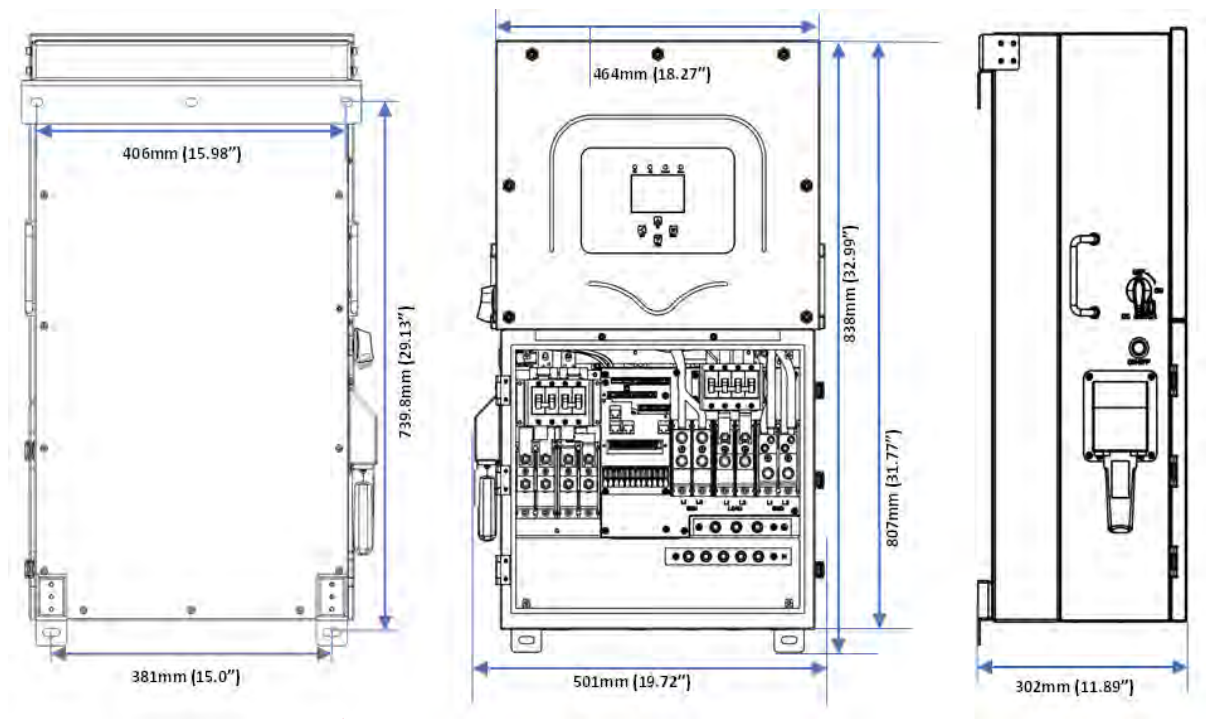
AC Output Power 15kW On-Grid & Off-Grid	
Connections	120/240/208V Split Phase
Continuous AC Power with PV	15,000W 62.5A-L (240V)
Continuous AC Power from Batteries	12,000W 50A-L (240V)
Total Harmonic Distortion (THD)	0.03
Surge AC Power 10sec	24,000VA L-L (240V)
Surge AC Power 100ms	30,000VA L-L (240V)
Fault Current 5sec	94A w/PV   75A w/o
Fault Current 100ms	PV 120A
Parallel Stacking	Yes - Up to 12
Frequency	60/50Hz
Continuous AC Power with Grid or Generator	48,000W 200A L-L (240V) 24,000W 200A L-N (120V)
CEC Efficiency	96.5% (Peak 97.5%)
Idle Consumption Typical-No Load	90W
Sell Back Power Modes	Limited to Household/ Fully Grid-Tied
Design (DC to AC)	Transformerless DC
Response Time (Grid-Tied to O -Grid)	Sms
Power Factor	+/-0.9-1.0

### Protections and Certifications

Electronics Certified Safety by SGS Labs to NEC & UL Specs - NEC 690.48 & NEC 705.4/6	Yes
Grid Sell Back-UL1741-2010/2018, IEEE1547a	Yes
-2003/2014, FCC 15 Class B, UL1741SB, CA Rule 21, HECO Rule 14H	Integrated
PV DC Disconnect Switch --NEC 240.15	Integrated
Ground Fault Detection - NEC 690.5	Integrated
PV Arc Fault Detection - NEC 690.11	Integrated
PV Input Lightning Protection	Integrated
24,000W 200A L-N (120V) 96.5% (Peak 97.5%) 90W	Integrated
PV String Input Reverse Polarity Protection	Integrated
AC Output Breakers - 200A	Integrated
200A x 2 Battery Breaker / Disconnect	DC Type II / AC
Limited to Household/Fully Grid-Tied Surge Protection	Type II

### Solar

Max Allowed PV Power	19,500W
Max PV Power Delivered to Battery & AC Outputs	15,000W
Max DC Voltage (Voc)	500V @ 26A
MPPT Voltage Range	125-425V
Starting Voltage	125V
Number of MPPT	3
Max Solar Strings Per MPPT	2
Max DC Current per MPPT (Self Limiting)	26A
Max AC Coupled Input (Micro/String Inverters)	19,200W



**2" Minimum Horizontal Clearance || 6" Minimum Vertical**

#### Temperature Derating

DC: 90C-100C Shutdown @ 100C

AC: 75C-82C Shutdown @ 82C

## Max Hybrid 15 Torque Values Application Note

Load Terminal Block	62 IN Lbs	7 NM
Grid Terminal Block	62 IN Lbs	7 NM
Gen Terminal Block	62 IN Lbs	7 NM
Neutral / Ground Busbars	15.5 IN Lbs	1.75 NM
Cover Screws	15.5 IN Lbs	1.75 NM
Battery Connection	90.0 IN Lbs	10 NM



**Do Not Use Impact Drivers to Tighten Any Fasteners on the Max Hybrid 15.**

# Wire Gauge Guide (copper)

PV input: 12-10AWG

AC Inputs/Outputs: 1/0 AWG - 4/0 AWG

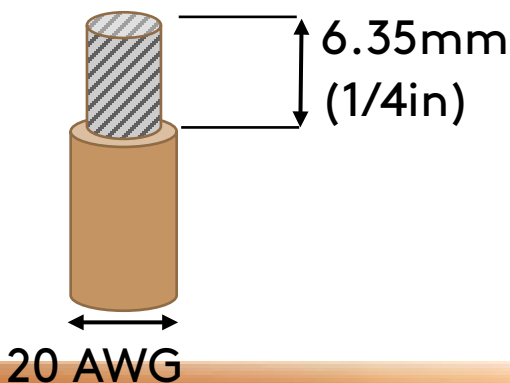
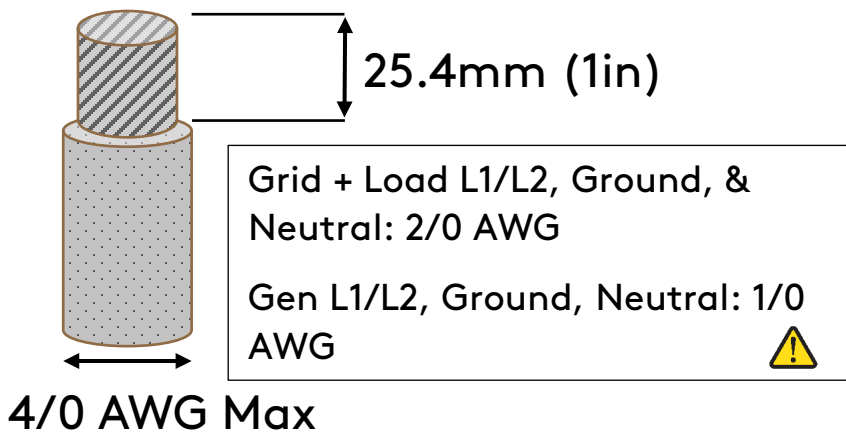
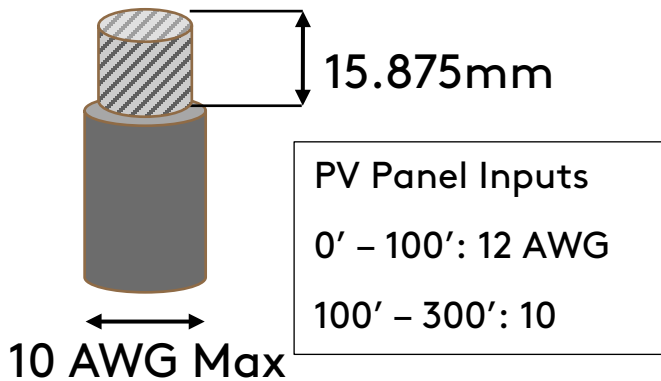
All Sensors: 20 - 24AWG

CT Sensors: 10' Wire Included

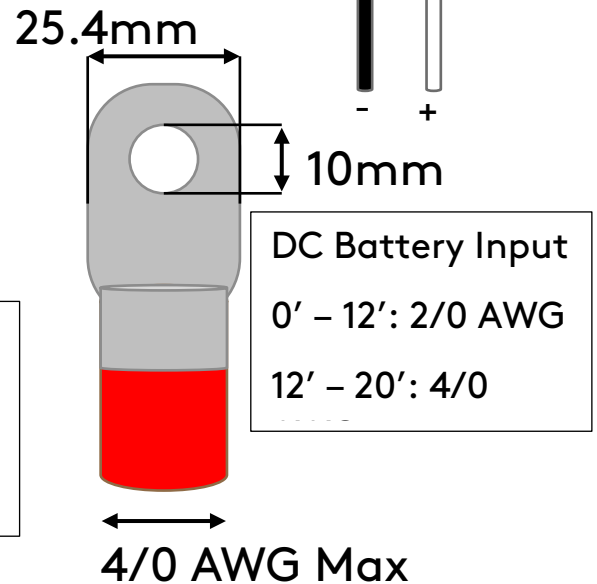
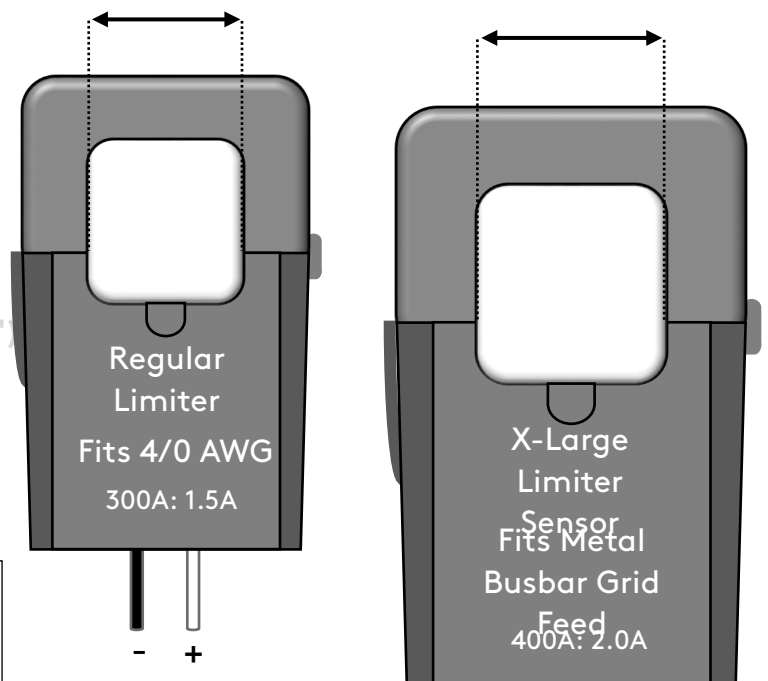
Batt Temp Sensor: 6' Wire Included

RJ45 Cable: 7' Included (Extendable up to 20')

**Battery input: 2/0-4/0AWG (3/8" Lugs)**



34.93mm (1 3/8in) 50.8mm (2in)



All Sensor Inputs

0' - 100': 24 AWG

100' - 400': 23 AWG CAT 6

CT Wires Can Be Extended -Extensions for Limiter Sensors must be twisted pair (See pg. 39)

(Shielded CAT6 Recommended)



These Wiring Diagrams are examples of common use-cases for Duracell Power Center inverters.

Duracell Power Center does not provide custom diagrams; however, you may contact [support@duracellpowercenter.com](mailto:support@duracellpowercenter.com) for any questions about existing Wiring Diagrams.

## Max Hybrid 15 Off-Grid Standard Wire Diagram 120V/240V

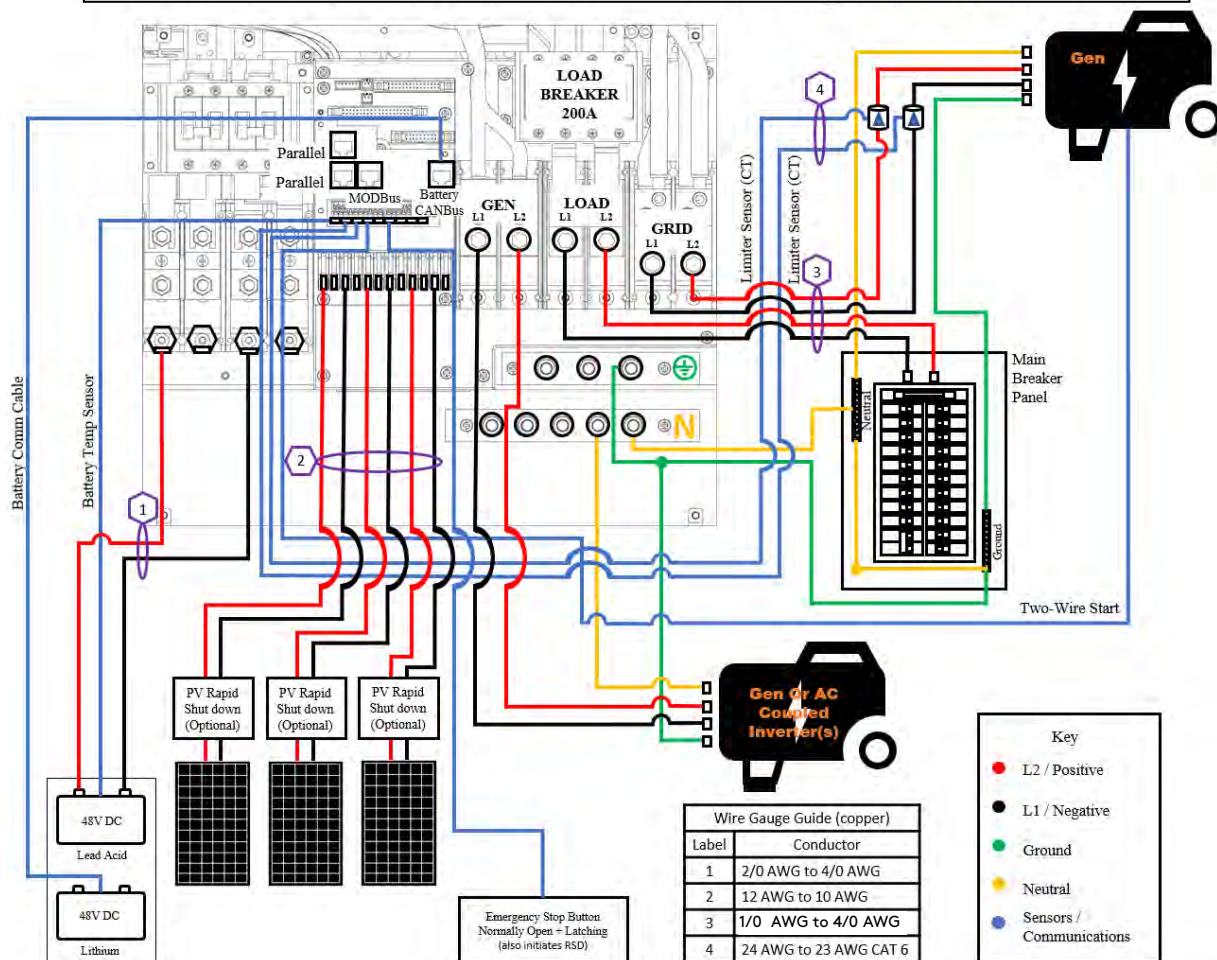


Diagram 1

CT Sensors are optional but necessary to enable Peak Shaving.

See pg. 21 and pg.39 for additional info.

Max Hybrid 15 Standard Wire Diagram 120V/240V

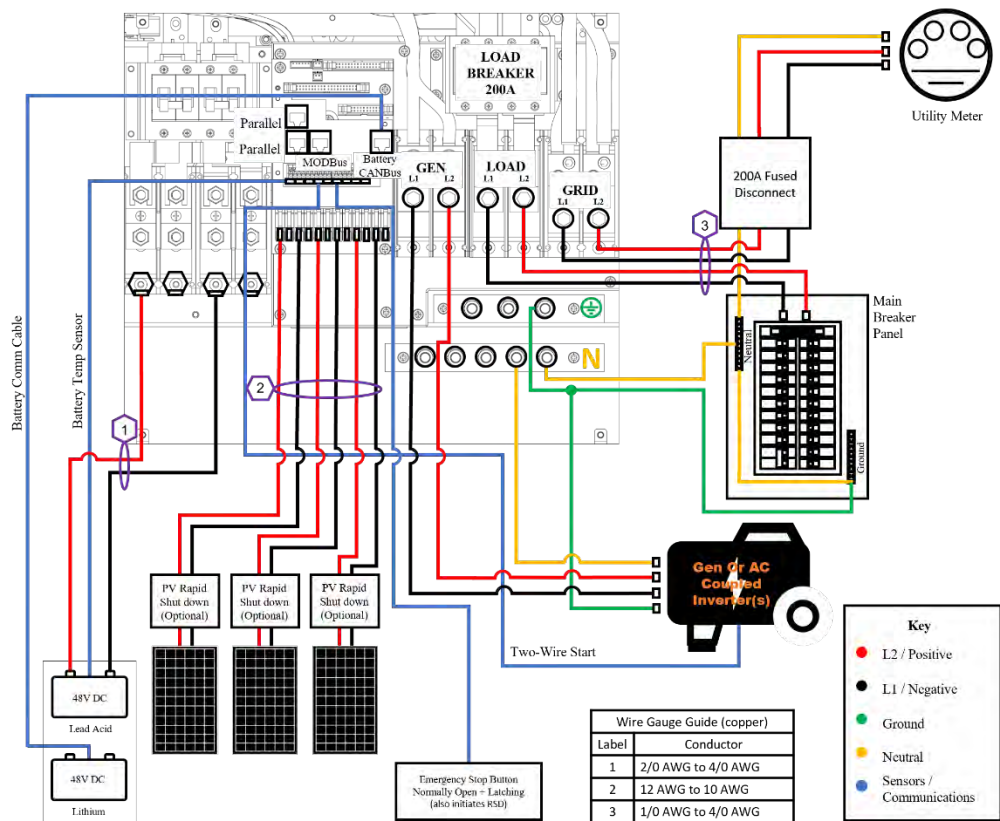


Diagram 2

Max Hybrid 15 Standard W/Manual Bypass Wire Diagram 120V/240V

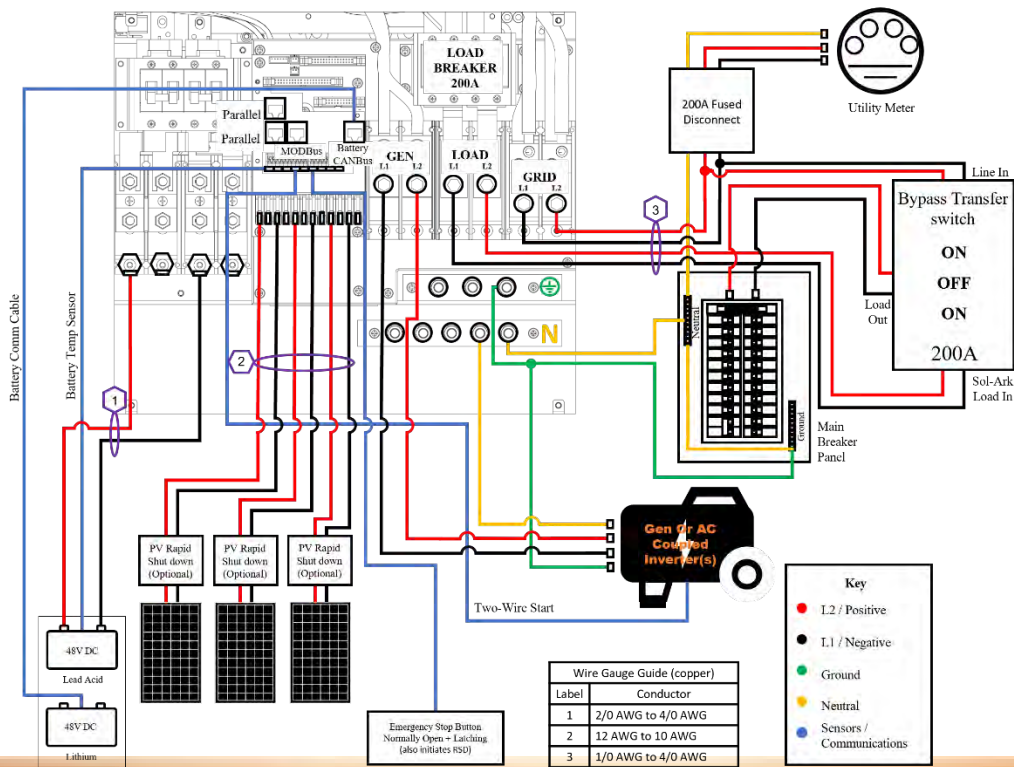
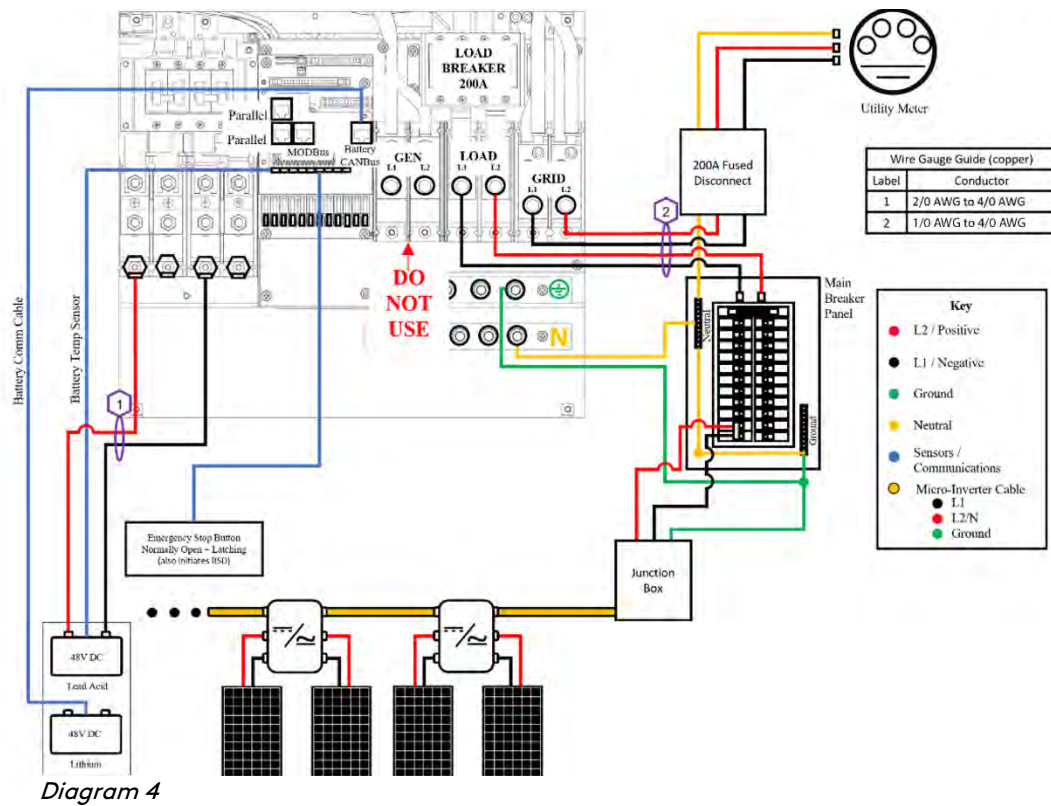
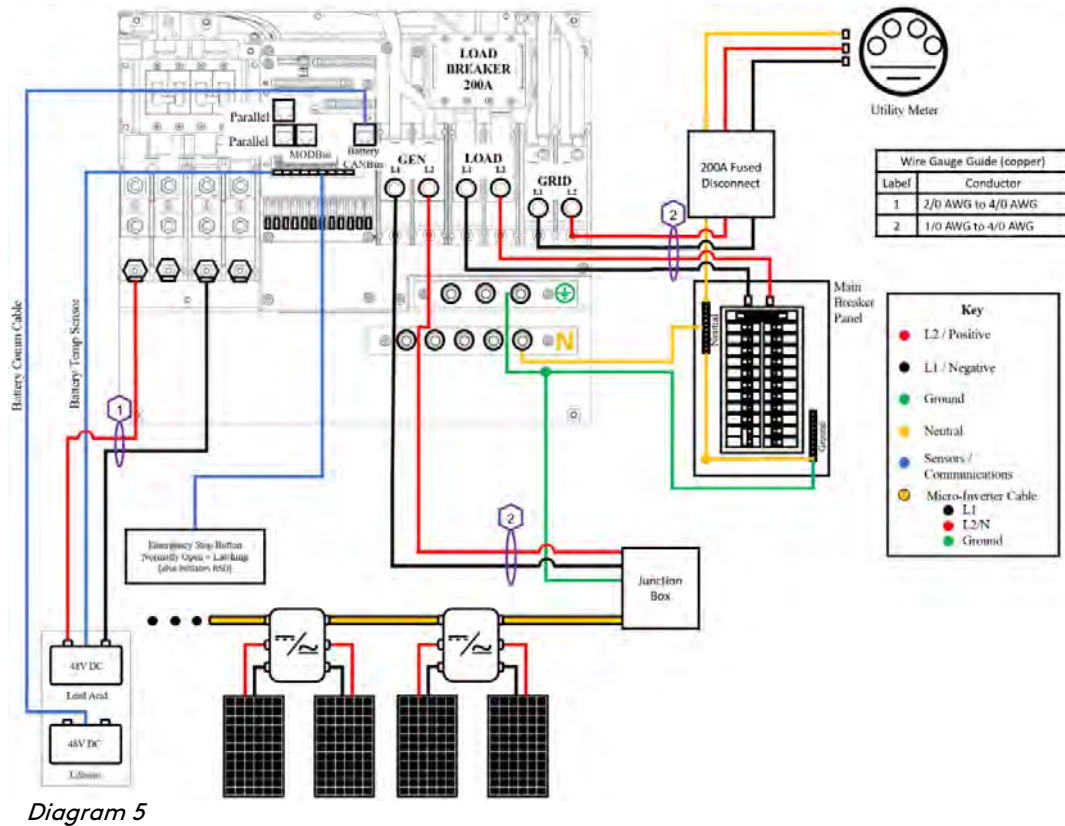


Diagram 3

## Max Hybrid 15 Load Side AC Coupling W/Micro Inverters Wire Diagram 120V/240V



## Max Hybrid 15 AC Coupling W/Micro Inverters Wire Diagram 120V/240V



# Max Hybrid 15 Whole Home Generator Wire Diagram 120V/240V

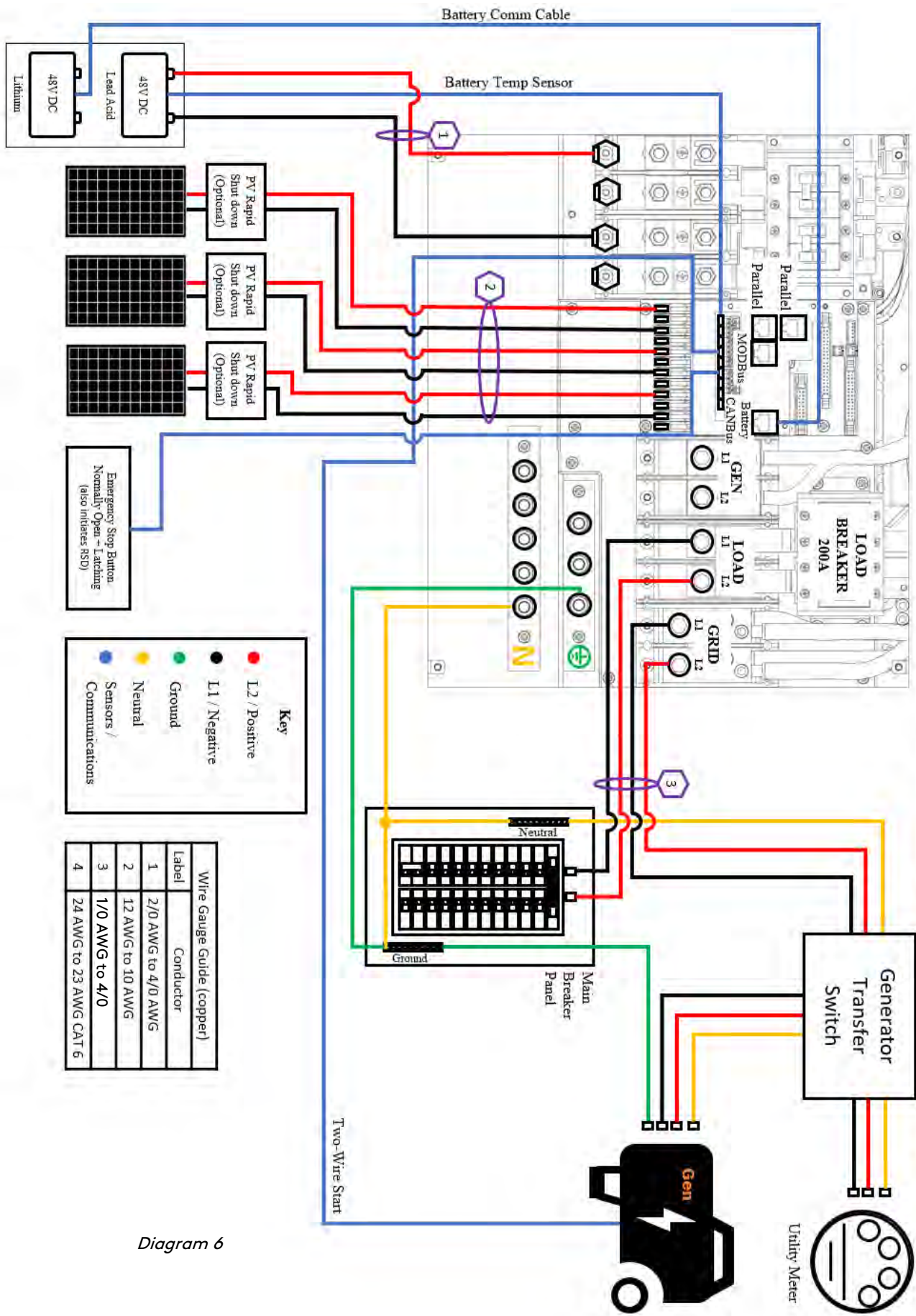
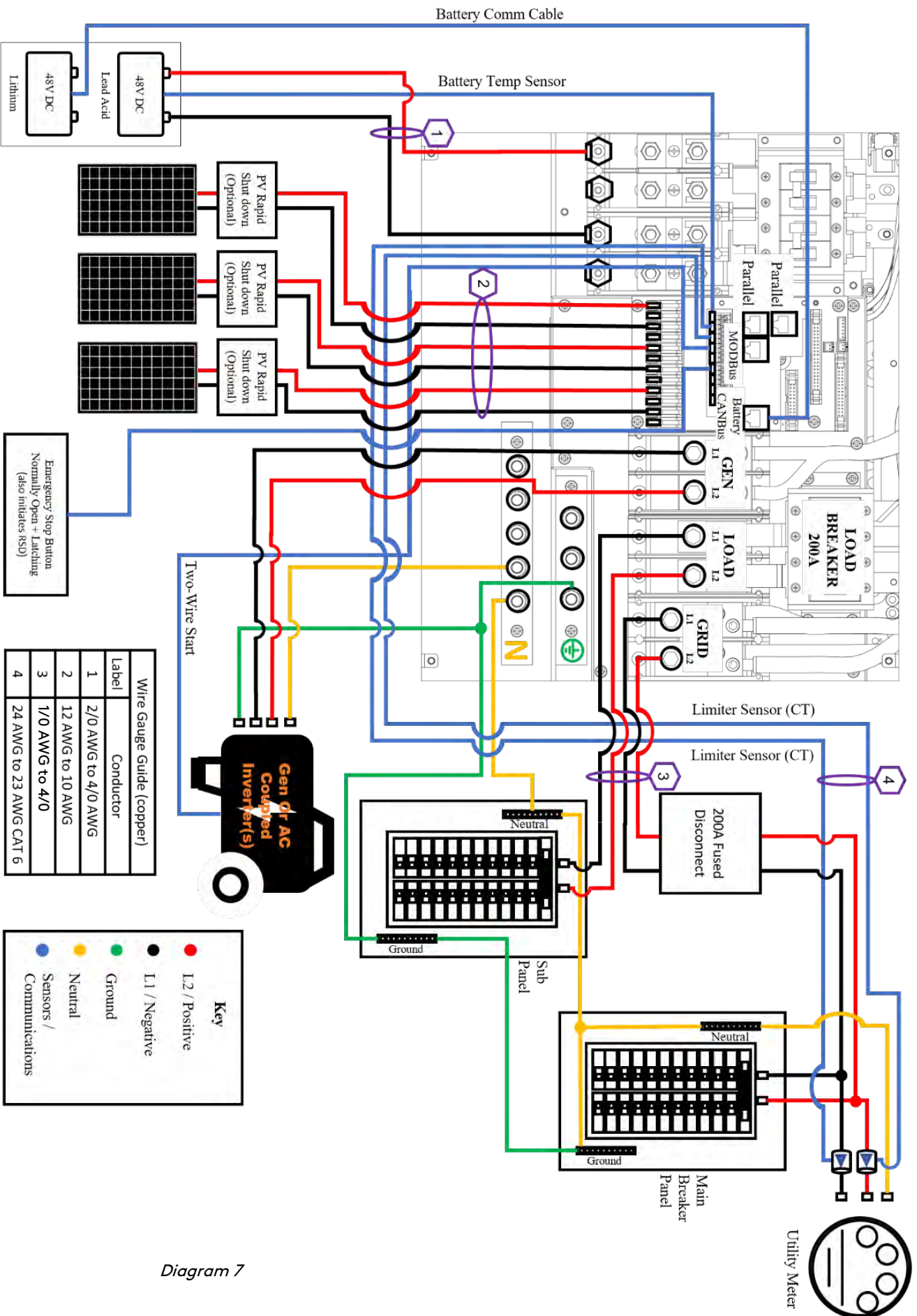


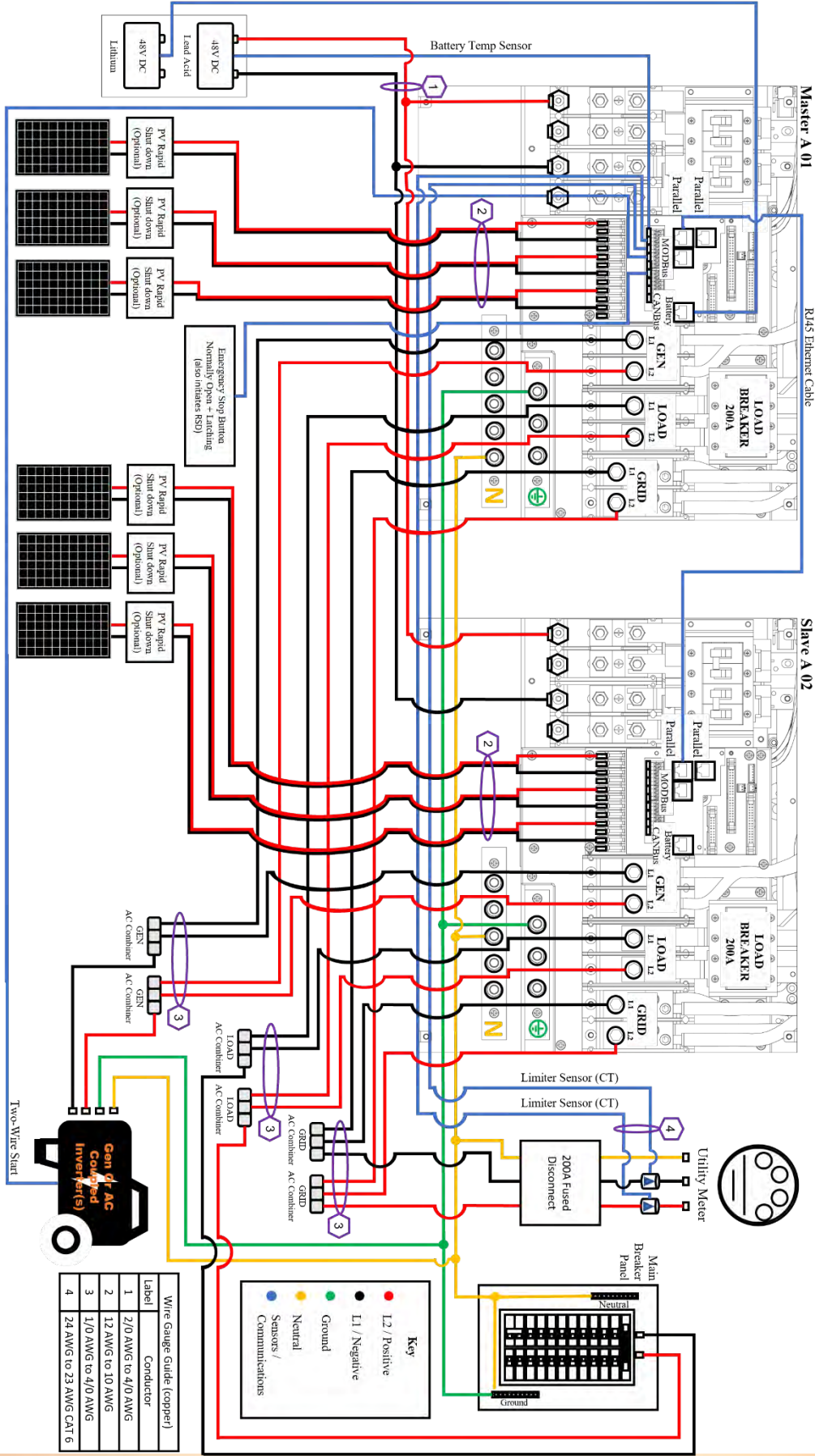
Diagram 6

# Max Hybrid Line Side Tap Wire Diagram 120V/240V



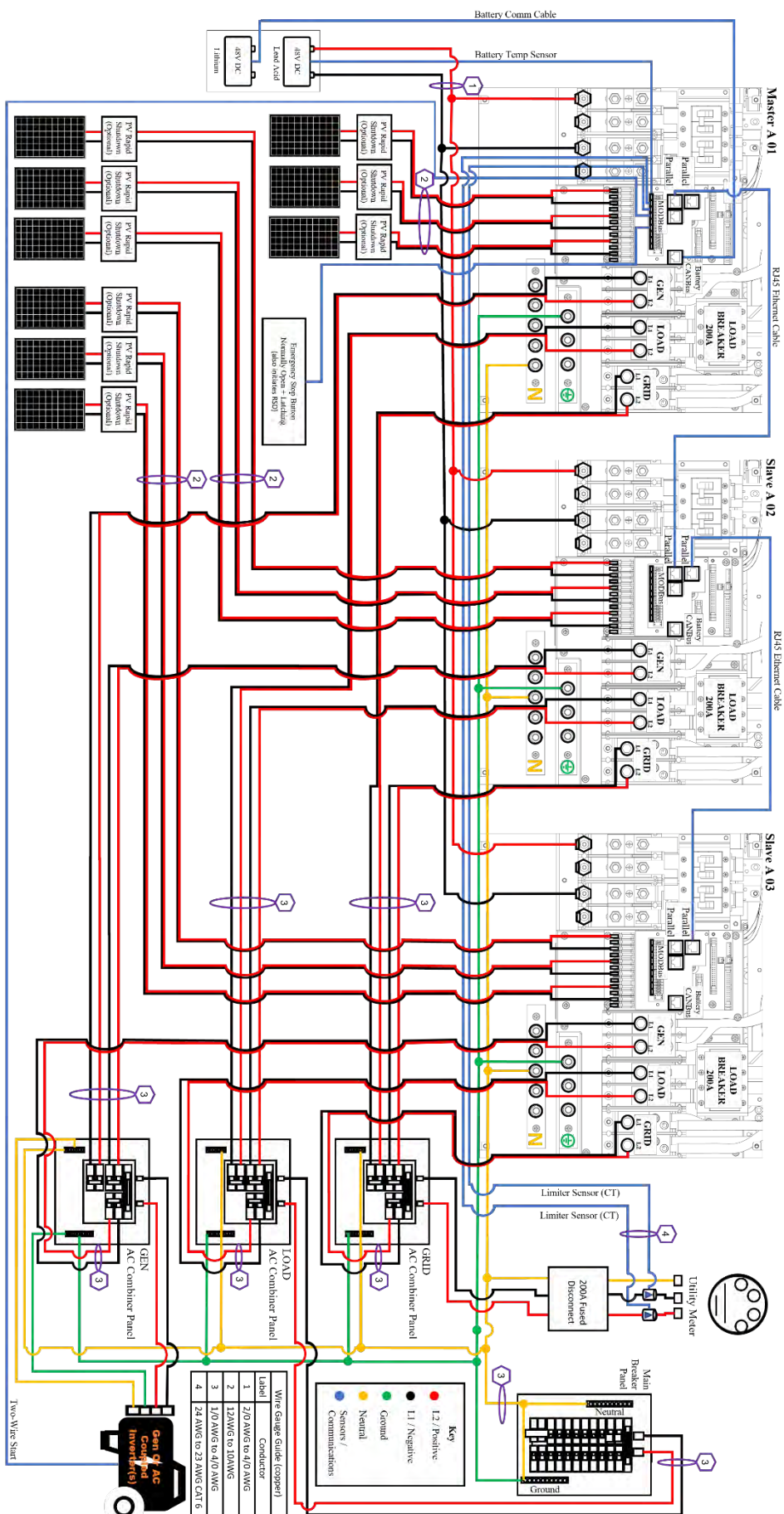
Note: Before powering up Parallel System installs, please see Pg. 46

# Max Hybrid 15 Standard Wire Diagram 120V/240V



**Note: Before powering up Parallel System installs, please see Pg. 46**

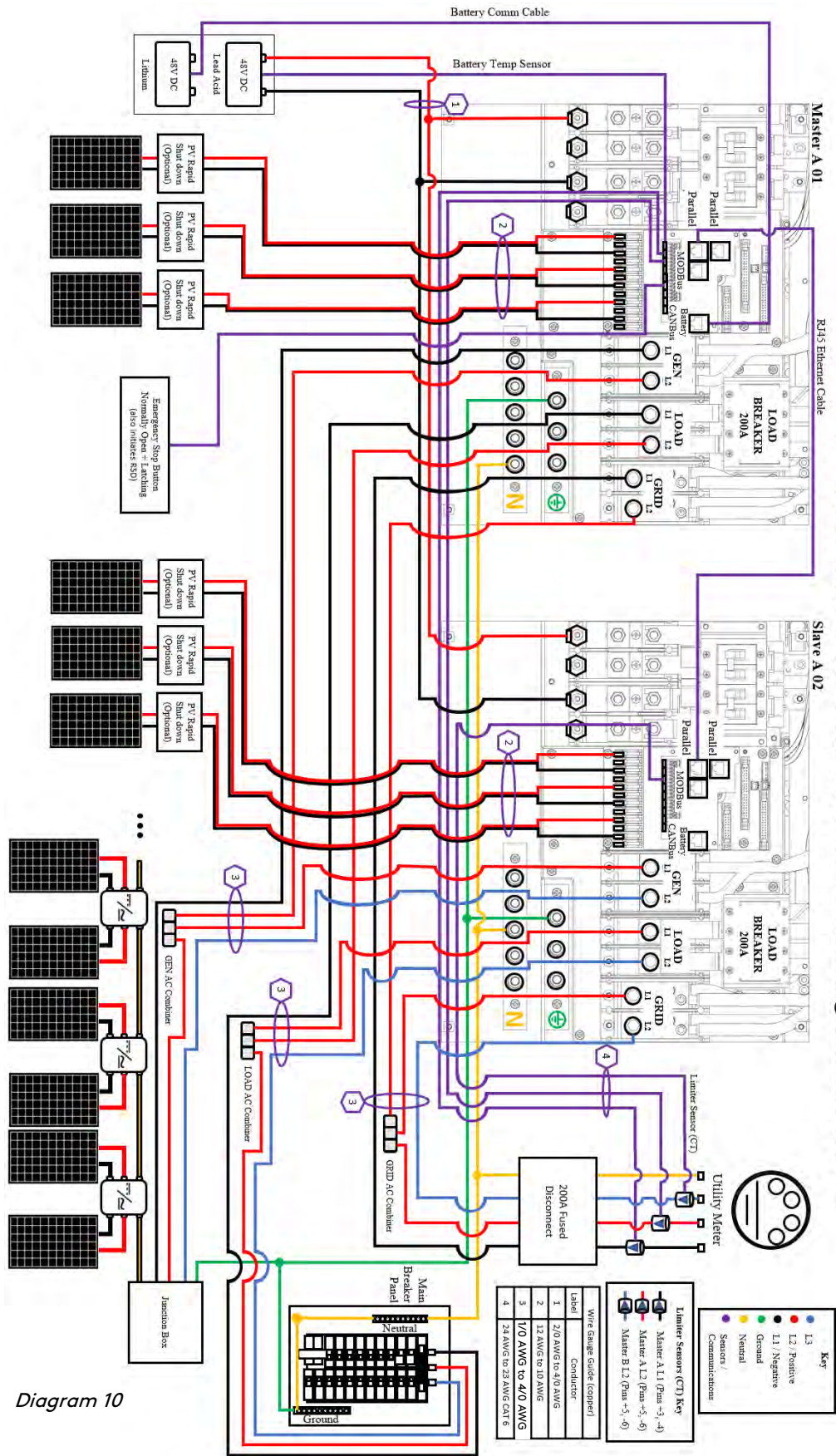
## Max Hybrid 15 Standard Wire Diagram 120V/240V



*Diagram 9*

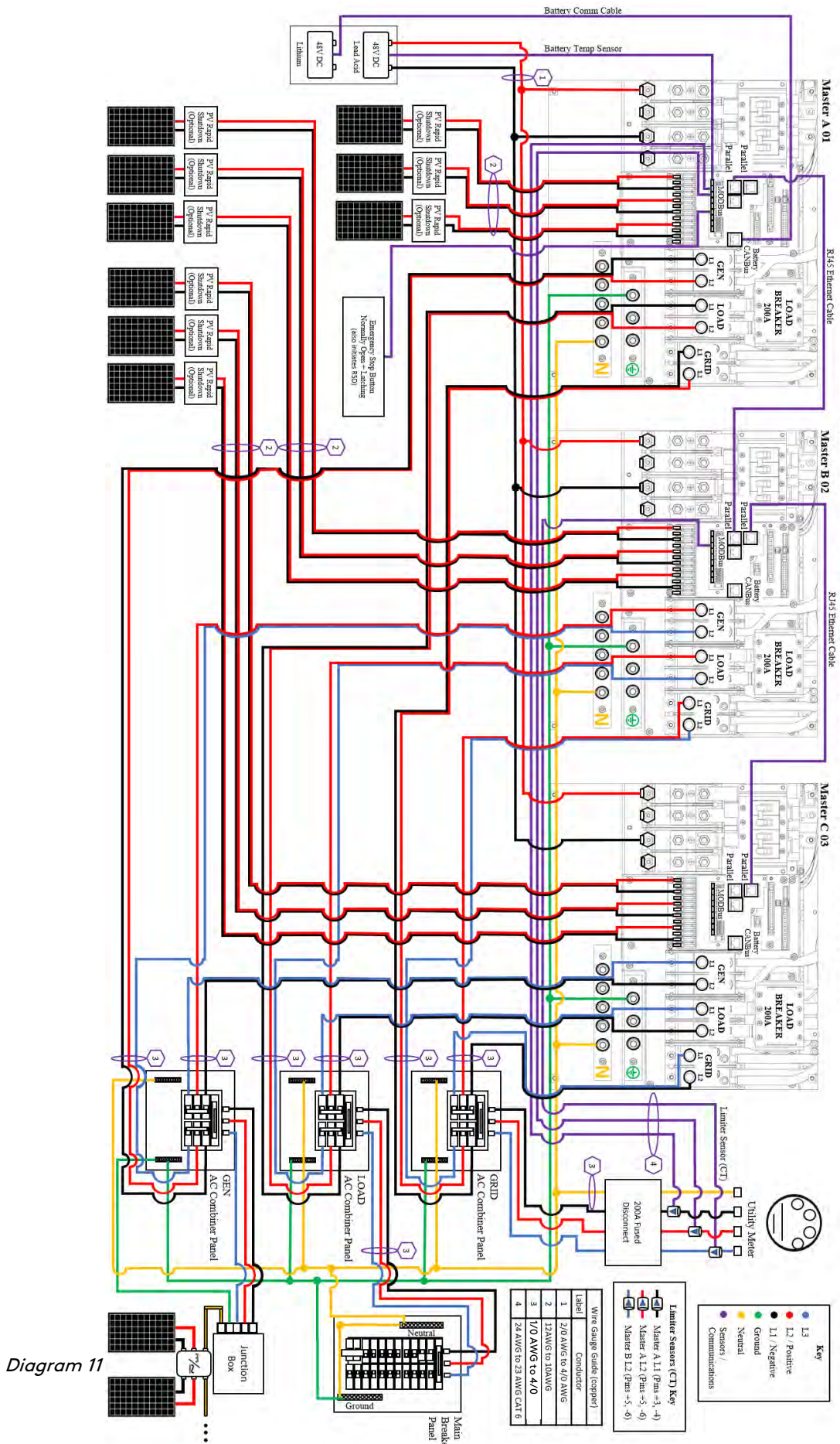
Note: Before powering up Parallel System installs, please see Pg. 46

# Max Hybrid 15 With Micro Inverter Wire Diagram 120V/240V

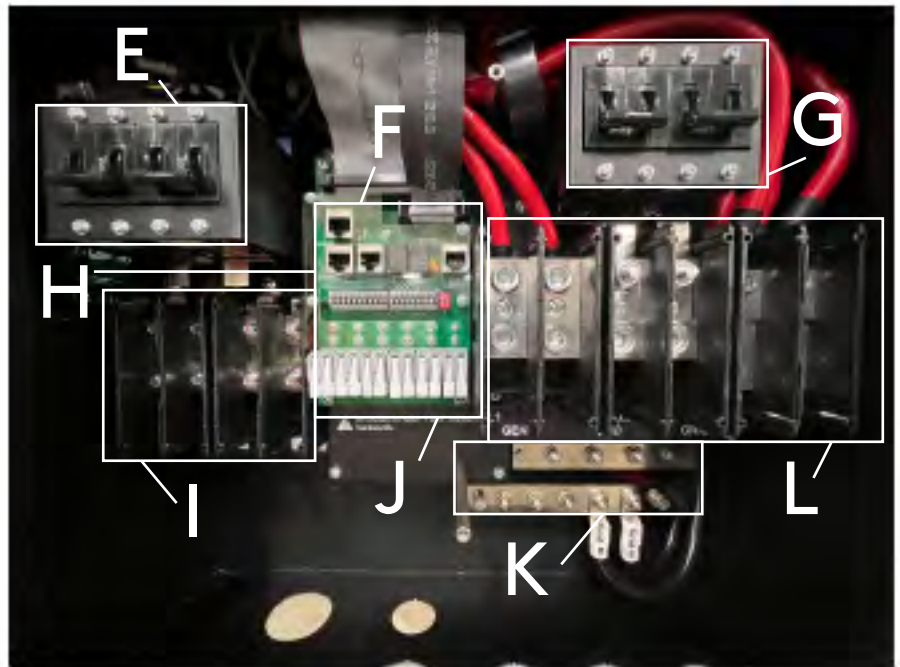
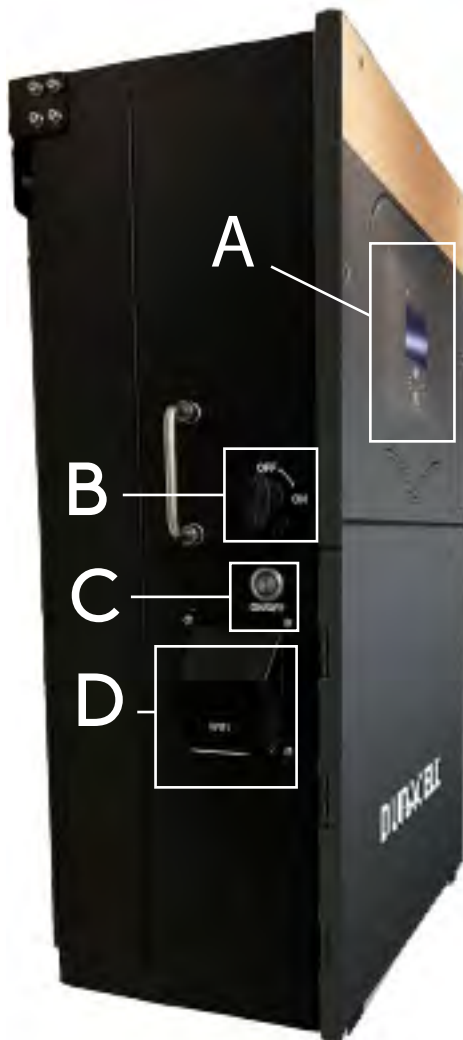


Note: Before powering up Parallel System installs, please see Pg. 46

## Max Hybrid 15 x3 with Micro Inverter Wire Diagram 120V/240V



## Inverter Components



- A. LCD Touch Screen
- B. PV Disconnect Switch
- C. ON/OFF Button
- D. WI-FI Dongle Input
- E. 2 x 200A Battery Breaker
- F. Communication Ports Grid)

- G. 200A Load Breaker
- H. Sensor Input Board
- I. Battery Terminal Blocks (+ + || - -)
- J. MPPT Inputs
- K. Neutral/Ground Bus Bar
- L. Terminal Blocks (GEN/ Load/

## DECIDING BACKUP CIRCUITS

- A. Ensure you keep the inverter within its amperage limits
  - ON-Grid = 200A Continuous (pass-through)

- OFF-Grid = 12kW = 50A Continuous (62.5A w/ solar) | 24kW = 100A Peak (10s) | 30kW = 125A Peak (100ms)



B. Verify each load circuit by measuring typical and max Amps with a clip-on Amp meter. Amps x 120V = Watts



C. Install a subpanel for backup loads if there is a chance of exceeding any amperage limits while powering the entire home off-grid; failure to do so will result in an outage and potential damage to the inverter (see pg. 12).

D. If you have Arc-Fault / GFI breakers, DO NOT use a multi-circuit transfer switch.

## Single System Installs (Whole-Home Backup)

- Use the output from 200A Fused Disconnect (from the grid) for the Grid input connection to the Max Hybrid 15
- Connect the Load output from the Max Hybrid 15 directly to the Main Service Panel (at least 2/0 AWG)
- Connect a Generator (100A) or AC-Coupled system to the GEN terminal block

## Mounting the Max Hybrid 15



- Keeping in mind Max Hybrid 15's dimensions, find a suitable location for the system(s)
- NEMA 3R rating for Outdoor installations
- PROTECT the LCD screen from excessive UV exposure**
- System weight = 135lbs (61.24kg). Securely attach to the wall. Affix a mounting board to studs using 6-8 screws
- Use 2-3 screws + washers (choose screw length and surface type) to mount the French Cleat to the board/wall
- Mount Max Hybrid 15 on the installed French Cleat / Ensure Max Hybrid 15 is level and sits properly
- Add two screws for the bottom mount

## Integrating Batteries (Max Hybrid 15 POWERED "OFF")



- Connect batteries to Max Hybrid 15 as shown in Fig. B below
- Install included toroids (Part e. on pg. 4) on battery input cables, as shown in Fig. A to the right
- Ensure the built-in battery disconnect is OFF while connecting batteries, or arcing may occur
- The 15K reaches a max of **275A** of battery charge/discharge if using both sets of battery terminals. If using one set of terminals, the max battery charge/discharge is **160A**. (see pg. 21)

Fig. A

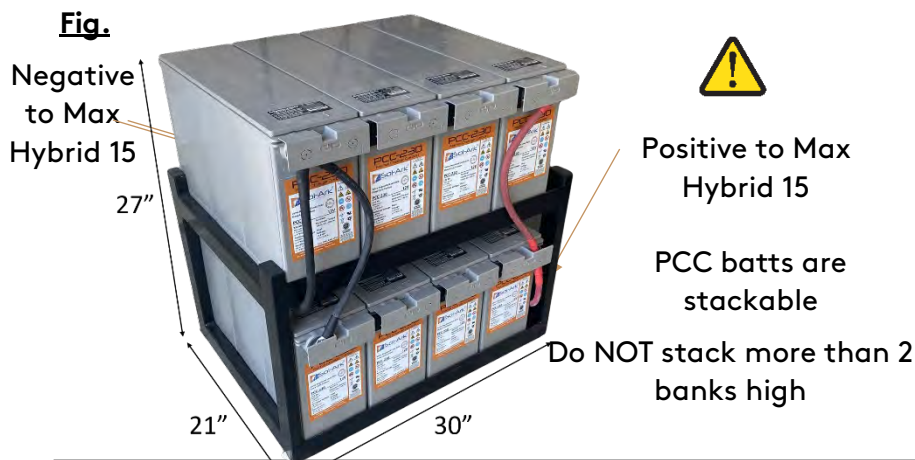


## Multi-System Installs

- ALL paralleled systems MUST connect to the same large battery bank, each with its own cables attached



- Do NOT use separate battery banks for parallel systems**



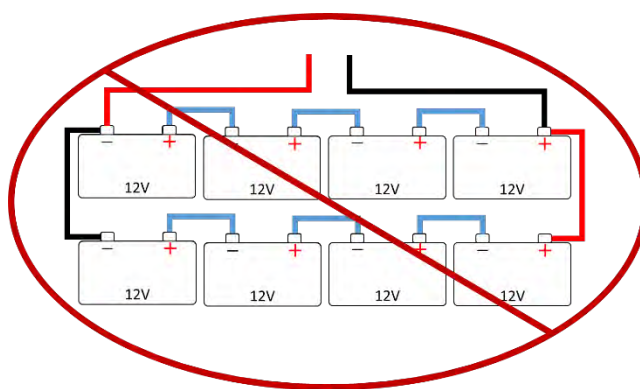
Max Hybrid 15 is a **48V** system. Do NOT wire the battery bank to any other nominal voltage.

When using 12V batteries do not exceed FOUR (4) batteries in series.

When using other battery chemistries, stay within the voltage range: MIN 43V-MAX 63V

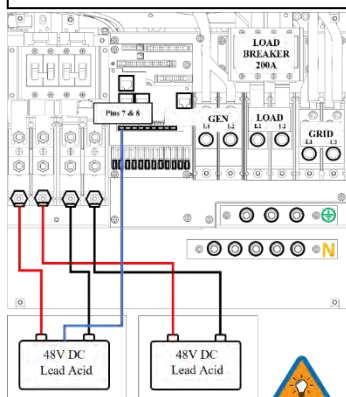
### Optional Battery Installation Method: Multi-Terminal Installation

The battery terminals parallel batteries to ensure a common connection. If **275A** charge/discharge rate is needed, connect batteries to both terminals; If using 3 or more batteries, use a busbar for + and - battery connections. **Only connect batteries of the same brand, model, and chemistry to**



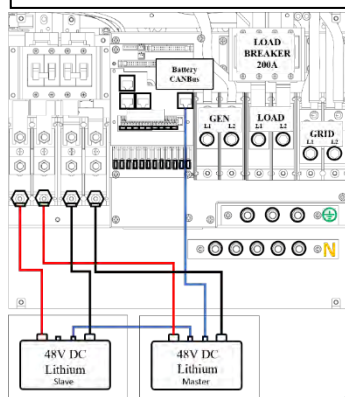
**Do NOT reverse polarity of batteries!**  
**Damage will occur!**

#### Multi-Terminal Multi Lead Acid



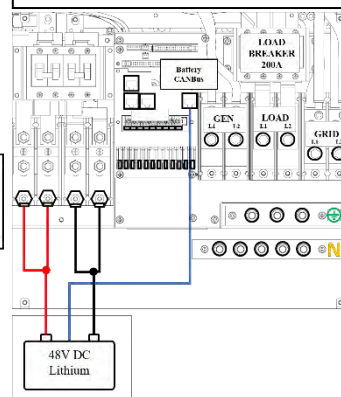
Only one temperature sensor can be used per install (Connected to

#### Multi-Terminal Multi Lithium




Check Battery Integration Guide for specific instructions on Closed Loop Comm Integration:  
[duracellpowercenter.com/support/](http://duracellpowercenter.com/support/)

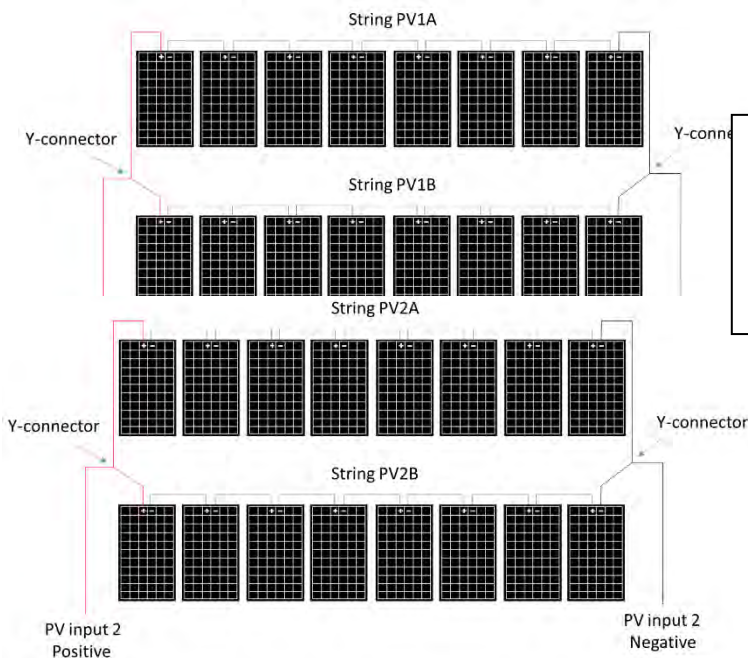
#### Multi-Terminal Single Battery



You will only need to do a multi-terminal single battery install if your single battery has a max

## Connecting Solar Panels

- A. Max Hybrid 15 has TRIPLE MPPTs for three separate PV input pairs
- B. MAX PV input = 19.5kW ( $\pm 5\%$ ) / system | 6.5kW / MPPT | MAX 500V<sub>OC</sub> PV | MAX I<sub>SC</sub> /MPPT 26A (**limiting to 26A**)
-  **Damage will occur if PV V<sub>OC</sub> > 550V**
- C. **Parallel strings per MPPT must be the same Voltage**
  - i. PV1 A/B must be the same voltage if using both strings
  - ii. Panels on the same MPPT CAN face different directions
- D. GND the panel MOUNTS/FRAMES to any GND **outside** the circuit via 12AWG wire
- E. **IF using Y-Connectors: Running two strings in parallel, totaling 26A (self-limiting)**
- F. Connect the solar panel strings as indicated by the following diagram:



Maximum combined  
**Input (AC+DC) =**  
**38.7kW**  
19.2kW AC Coupled

**Integrating a Generator**  
Generator < 19.2kW (GEN Terminal, See

Pg. 8 - 9)

- A. ONLY supports 240V generators | **100A Terminal Block**
- B. Connect the generator output to the "GEN" input terminal block in the Max Hybrid 15 user area.  
**GEN input doesn't support 3-Phase Generators.**
- C. THD of less than 15% is preferred but not required

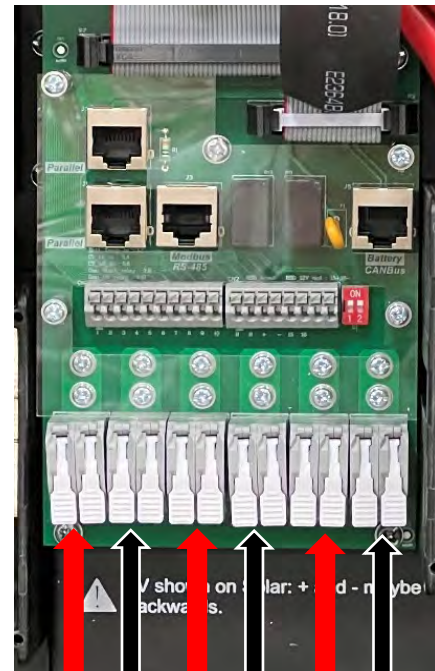
## Weekly Gen Exercise

If the Max Hybrid 15 is up to date with MCU version xx73 or newer, and your generator has two-wire start compatibility, you will experience weekly generator tests.

These tests occur at 8AM (local time) every Monday by default.

The test takes approximately 20 minutes to complete. During that time, the generator will auto-start and auto-stop.

The generator will not provide power during this test. The generator may charge the batteries if the batteries reach designated generator start point, however.



## Standby Generators > 19.2kW (GRID Terminal, See Pg. 8 and 11) (OFF-GRID)

- A. Supports 220V / 240V / 208V generators | Depends on "Grid Type" selection | **200A Terminal Block**
- B. **Off-Grid** / Whole-home Generator on ATS installations requires selecting "GEN Connected to Grid Input"

Home Screen → Gear Icon → Grid Setup → Sell Control → GEN Connected to Grid Input

- C. Off-Grid = turn "Grid Sell" off | Only need CTs (on Gen lines) if using Grid Peak Shaving (see below)



### Increase Max Hybrid 15 Efficiency

1. Select "Limited Power to Load"
2. Select "General Standard"
3. Increase Grid frequency range: 55-65H

## Grid Peak Shaving Mode (For Gen Connected to Grid Breaker)

- A. It prevents the Max Hybrid 15 from overloading generators
- B. Must place the CT sensors so that they measure L1 and L2 of the generator's output, pointing arrows on the CTs towards the generator
- C. Max Hybrid 15 contributes power above the "Power" value threshold to prevent overloading the generator
- D. This mode will auto-adjust the Grid Charge Amperage to avoid overloads

The screenshot shows the 'Basic Setup' window with the 'Time' tab selected. The 'Solar Arc Fault ON' checkbox is checked. The 'Gen Limit Power' is set to 15000W, and the 'Load Limit Power' is also set to 15000W. The 'Grid peak-shaving' checkbox is checked, and the 'Power' is set to 15000W. The 'Auto detect Home Limit Sensors' checkbox is unchecked, and the 'CT ratio' is set to 2000. The 'UPS Time' is set to 0ms. There are 'CANCEL' and 'OK' buttons at the bottom.

## Gen Start V or % (Grid Start if Gen on Grid Breaker)

Value batts need to reach **BEFORE** automatically starting a generator connected to the GEN breaker to charge the battery bank.



Max Hybrid 15 will NOT charge batteries from a generator until the batteries reach this value.

## Gen Start A (Grid Start if Gen on Grid Breaker)

This is how many amps (DC) you can push specifically from the generator to charge the batts. To ensure you do not overload a small Generator, you will want to adjust the GEN or GRID Start A value.

**Multiply value by # of Max Hybrid 15 for actual current value into batteries.**

















The screenshot shows the 'Batt Setup' window with the 'Charge' tab selected. The 'StartV' is set to 49.0V, and the 'Start%' is set to 30%. The 'A' (amps) is set to 40A. The 'Float V' is set to 55.7V, and the 'Absorption V' is set to 56.0V. The 'Equalization V' is set to 56.0V, and the '30 Days' is set to 1.0 Hours. The 'Gen Charge' checkbox is unchecked, and the 'Grid Charge' checkbox is checked. The 'Generator Exercise Cycle Day & Time' is set to Mon 08 :00 20min. There are 'Gen Force', 'CANCEL', and 'OK' buttons at the bottom.



**Suppose PV production = 0W | Disabled TOU | Enabled Grid/Gen Charge:** the batteries will be charged to "full" using the Grid or a Generator (if available) until the battery bank accepts only 5% of its rated capacity in Amperes. This value correlates to roughly 90-93% full for most batteries and is the generator's default "OFF" signal. If producing PV, the system will use PV to charge the batteries to

## Integrating Sensors and Accessory Placement

### Sensor Pin Out (Located in Max Hybrid 15 user area)

															
1	2	3	4	5	6	7	8	9	10	B	B	+	-	15	16

**(1,2) Batt Temp:** Batt Temp Sensor has no polarity; used for voltage correction when using lead acid batteries

**(+3, -4) CT1 & (+5, -6) CT2:** Current transformers used for Limited Power to Home mode and Peak Shaving; **Polarity matters**

**(7,8) Gen Start Relay:** Two wire start for generators, simple open or closed relay

**(9,10) Gen On Relay:** Not currently in use

**(11 B, 12 B) Emergency Stop:** Short these pins to initiate emergency stop. This will shut down AC output from the inverter and initiate rapid shutdown of the PV.

**(+, -) Optional 12V input signal for RSD;** Not Currently in use

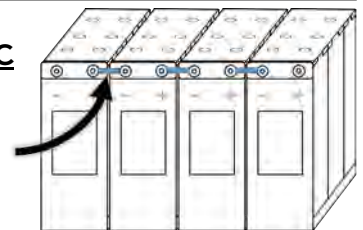
**(+15, -16) 12V power supply for RSD transmitters:** such as TIGO; Rated for a **maximum of 1.2W**

### Battery Temperature Sensor

- Place between batteries with tape (See Fig. C).
- This sensor has no polarity and helps perform voltage charging adjustments and capacity calculations.
- Note:** Lithium Batteries do NOT require a Temperature sensor.



Fig. C



### Limiter Sensors (CT Sensors)

- Install sensors on incoming electrical service wires on L1 and L2 (see Diagrams Section)
- Limited Power To Home Mode (meter zero) and Peak Shaving Modes require CT sensors
- To ensure the sensors will fit, please check the wire size before ordering
- See pg. 39 for additional CT sensor information.

### GEN Start Signal (Two-Wire)

- The signal comes from a normally open relay that closes when the Gen Start state is active

### CANbus & RS485

- To connect batteries to the Max Hybrid 15 via RJ45, you need to splice the end connecting to the Max Hybrid 15
- Use the middle two conductors
- RS485 is SunSpec draft 4 (will not work with draft 3)

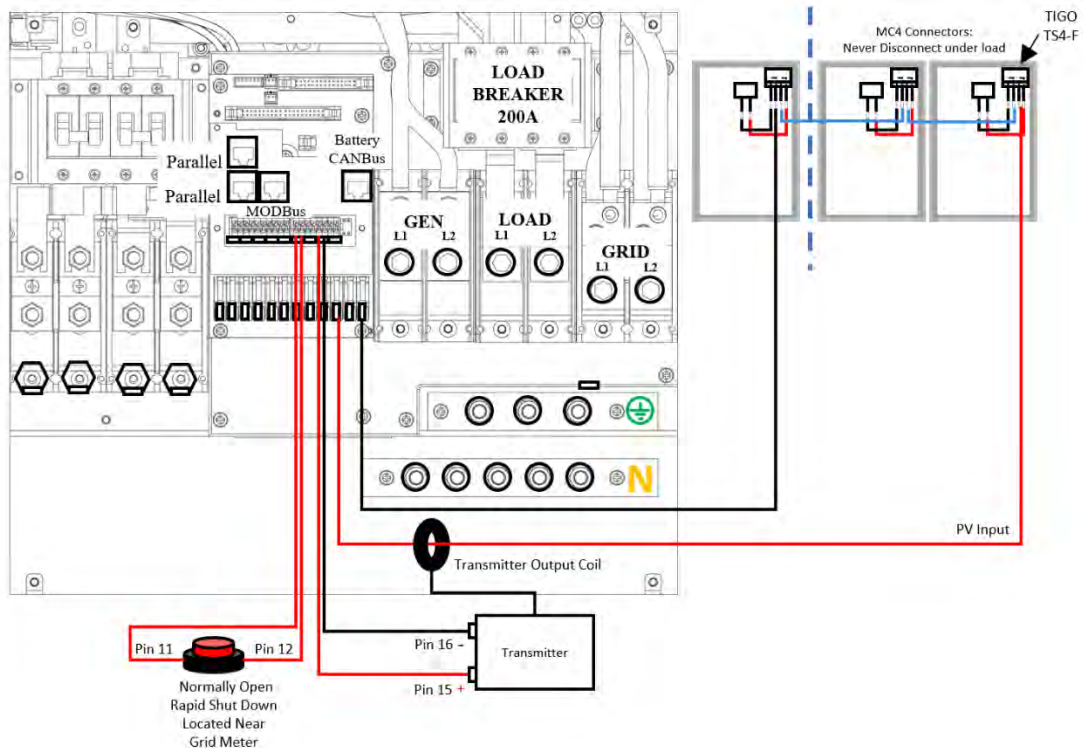
## Wi-Fi Antenna (Dongles)

Remote monitoring and software updates require an internet connection through the Wi-Fi dongle

## Emergency Stop Signal & PV Rapid Shutdown Signal

Pins 11(B) and 12 (B) use an ordinarily open & latching switch to connect the two emergency stop pins that cut off the RSD power supply when triggered, thus stopping the inverter AC output.

Pins 15 and 16 provide the 12V / 100mA signal power lost when the Max Hybrid 15 shuts down using the front button.



**Rapid Shutdown:** TIGO TS4-A-O | TIGO TS4-A-F | TIGO TS4-O | TIGO TS4-O-DUO | APsmart RSD S-PLC / RSD-D

**PARALLEL SYSTEMS: Emergency Stop should be connected to the Master with address 01 and will initiate emergency stop for all paralleled systems from the one button**



- The Built-in 12V power supply in the user area of the Max Hybrid 15 (Pins 15 and 16) is rated for 100mA (1.2W)
- Transmitter fits inside the user area of the Max Hybrid 15 but can cause interference (sometimes requires placing it outside of the user area)
- TIGO Optimizers are compatible with the Max Hybrid 15 (**Do not** use the built in 12V Power supply in the Max Hybrid 15 user area to Power the Tigo)

*If you are unsure whether or not the transmitter power supply is compatible with pins 15 & 16 of the inverter, contact the*

## Misc. Hardware Recommendations

**Disconnect / Transfer Switches:** 200A Fused Disconnect: Square D D224NRB Safety Switch Fusible 200A 2P NEMA-3R 240V, Single Throw | Siemens 200 Amp 2-Pole Fusible General-duty Safety Switch Disconnect

**PV Fuses:** 15A PV MC4 in-line fuse holder (ZOOKOTO or DPJ)

**Electrical Panel:** Any appropriately rated panel for your loads (Check local hardware stores for recommendations)

**Battery Combiners (Parallel Systems Only):** Any appropriately rated pair of Bus Bars with 3/8" battery connection terminals

## Powering-Up & Testing the Max Hybrid 15

### Check the voltage on each PV input circuit

A. It should be no higher than 500V<sub>oc</sub> Temp. corrected

 **B. DO NOT connect PV+ OR PV- to GND**

C. Verify polarity (backward polarity shows 0V)

### Check Grid Input Voltage

A. Measure L1 to Neutral and L2 to Neutral. Ensure 120V<sub>ac</sub>

B. Measure L1 and L2. Ensure 240 V<sub>AC</sub>

C. Check Neutral and Ground are ~0 V<sub>AC</sub>

D. Verify L1 voltage on AC in/out is 0 V<sub>AC</sub> with the main L1 connection in the panel. Same for L2

### Check Battery Voltage

A. Turn on the battery switch (if using a Lithium battery)

B. Turn on the built-in battery disconnect in the user area

C. The voltage should be 45V<sub>DC</sub>-60V<sub>DC</sub>

### Provide Power to Max Hybrid 15

A. Turn on Grid Breaker and Load Breaker

B. Turn PV disconnect switch to the "ON" position

C. Press the ON/OFF Button on the front, and the blue light should turn on

### Indicator LED's

#### DC

A. Green = DC Solar Panels are producing

B. Off = Solar Panels are not producing

#### AC

A. Green = Grid (or Gen or AC Coupled) is Connected



Turn ON with one of three sources of power: 1) PV                      2) Grid                      3) ON/OFF Battery

### Power Cycle Sequence

1. Turn on the Built-In battery disconnect

2. Make sure that Max Hybrid 15 is properly connected to the batteries, panels, grid, etc. (see system wiring diagram).

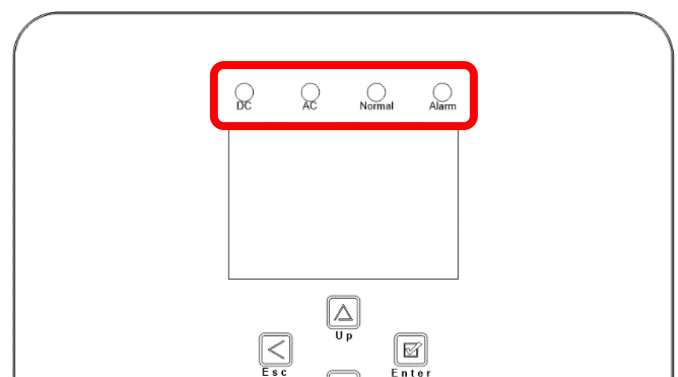
3. Turn on grid power from 200A disconnect.

4. Press the power button on the left SIDE of the unit.

5. Make sure Solar panel inputs are not connected to Ground, then Turn on DC disconnect switch.



**DO NOT** turn off Built-In Battery Disconnect if any current is flowing in or



B. Off = grid is not Connected

### Normal

- A. Green = Max Hybrid 15 is working properly
- B. Off = Max Hybrid 15 is not working properly

### Alarm

- A. Red = Alarm, check the alarms menu
- B. Off = No alarms

Maximum combined **ouput** (AC+DC) = **34.2kW**



19.2kW AC Coupled +  
15kW DC→AC Inverted

## Remote Monitoring Setup

### Ethernet Dongle

- Open the dongle enclosure and thread the ethernet cable through the hole, and plug it into the RJ45 port
- Reassemble the dongle housing and plug dongle into Max Hybrid 15, and secure it with screws  
If all is well, you will see solid red and green lights
- Register the dongle via the app or [www.duracellpowercenter.com](http://www.duracellpowercenter.com)

### Wi-Fi (Via Cell Phone or computer)

- Plug Wi-Fi dongle into Max Hybrid 15
- Using your device, look for an "EAP" network containing the last five digits of the dongle S/N
- Password: 12345678
- Follow the instructions in the upcoming pages



You can access PowerView on a computer with the following link: <http://www.duracellpowercenter.com>

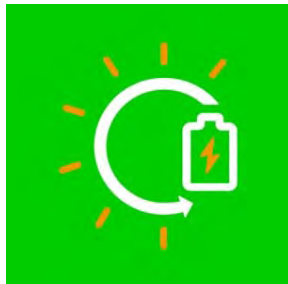


## Download PV Pro App



iPhone: (Will only show up as PV Pro)

<https://apps.apple.com/lk/app/powerview-pro/id1247121391>



Android

[https://play.google.com/store/apps/details?id=com.elinter.app.powerview&hl=en\\_US&gl=US](https://play.google.com/store/apps/details?id=com.elinter.app.powerview&hl=en_US&gl=US)



### Attention Installers

If you plan to add an install to your installer account for monitoring multiple installs, you must first make the plant under the **customer's** account.

Once created, the customer can share the plant, with **Manager permissions**, to the installer via the app ("..." under My Plants) or webpage (press the "..." next to the plant name in Power View).



PV Pro App  
Tutorial



PV Pro  
Website

## Create an Account and Sign In

The process is shown in three sequential screenshots of the PowerView app interface:

- First Screenshot:** The 'Account login' screen. It features a 'Sign Up' button at the bottom left and a 'Forgot Password' link at the bottom right. An orange arrow points from the 'Sign Up' button to the 'Sign Up' screen.
- Second Screenshot:** The 'Sign Up' screen. It contains fields for 'E-Mail', 'Phone Number', 'Please input E-mail', 'Please input verification code', and 'Password'. There is a checkbox for 'Click [CONFIRM], you agree and are willing to comply <Terms of Service>' and a large 'SIGN UP' button at the bottom. An orange arrow points from the 'SIGN UP' button to the 'Sign In' screen.
- Third Screenshot:** The 'Account login' screen again, but with a 'SIGN IN' button at the bottom. A grey arrow points from the 'SIGN IN' button to the 'Sign In' screen.

After filling the form click "Create Account"

## Add a Plant

The process is shown in three sequential screenshots of the PowerView app interface:

- First Screenshot:** The 'Plants' screen. It shows a 'Create Plant' button at the top right. A grey arrow points from the 'Create Plant' button to the 'Create Plant' screen.
- Second Screenshot:** A close-up of a device with a QR code. A text box says 'Scan the QR code on the dongle while'. Below the QR code, it says 'Please put QR Code in the box'.
- Third Screenshot:** The 'Create Plant' screen. It contains fields for 'SN', 'Key', 'Plant Name', 'Plant photos', 'Installed Capacity', 'Operating Date', 'Installer', 'Address', 'Time zone', 'Plant Type', 'Income information', and 'Currency'. A grey arrow points from the 'Plant Type' field to the 'Plant Type' field.

On Plant Type, **ALWAYS** select Energy Storage (DC coupling).

Make sure to pick a unique plant name. (I.E. "Last Name, First four of Address")

## Connect the System to the Internet

If Wi-Fi  
paired with  
10.10.10.1,

Create Plant

Done



Congratulations, Created successfully

### DISTRIBUTION NETWORK

① You can click the confirm button in the upper right corner to complete the creation or to configure the network for the collector

Select  
Distribution  
Network to pair

### • Network coverage

Please make sure that the installation location of the collector is within the signal coverage of the router you need to connect to, and place your mobile phone close to the collector. The router only supports 2.4G Wi-Fi networks

Read and  
confirm  
conditions

☒ Check the above conditions

Connection

If Location  
Services are not  
enabled, it will

Allow PowerView to access this device's location?

Allow only while using the app

Deny

Once you see this screen,  
go to your **DEVICE'S** Wi-Fi  
settings and connect to  
the Wi-Fi network that  
starts with:

EAP-#####

Password: "12345678"

### Choose a router

Please select the router to be connected to the gateway and enter the password

SolArk

Confirm

### Connect the device



Configuring, please wait...

The app will buffer for  
a few seconds

Select the local Wi-Fi  
network that will be  
providing the internet  
connection to the system

**Do NOT select the dongle's**

It takes about 60sec for the lights to turn on after  
setup

**Red LED:** Connected to Max Hybrid 15 and has  
power

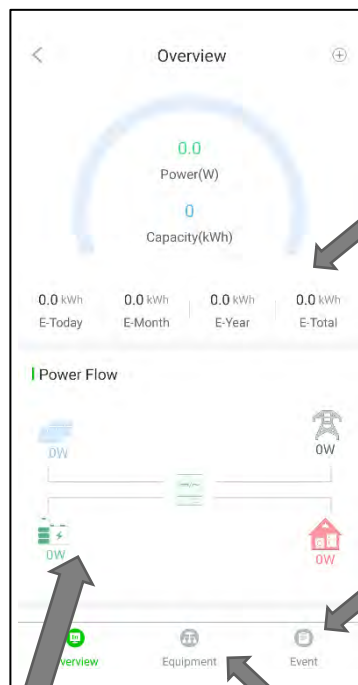
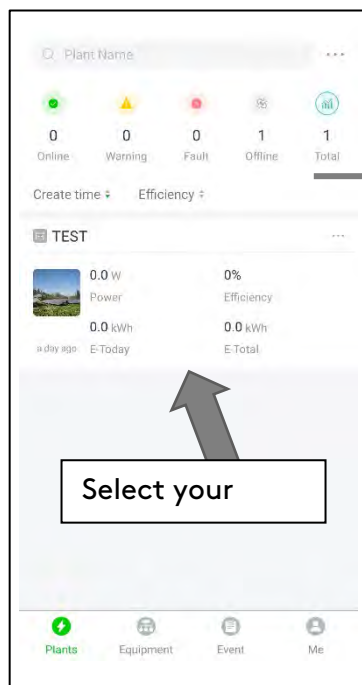
**Green LED:** Connected to Internet and Server

**Flashing Green LED:** Connected to router but  
not server (usually a VPN or firewall issue)

You will receive  
confirmation once  
connection is



## Start Monitoring The Data



### Attention

If you are installing **parallel systems**, **DO NOT** create a plant for each inverter.

Create one plant for the **Master** unit and then use the browser version of PowerView ([duracellpowercenter.com](http://duracellpowercenter.com)).

Click on the "... " for the **MASTER's** plant and hit "Add Gateway" then put the S/N and Key of the **SLAVE's** dongle.

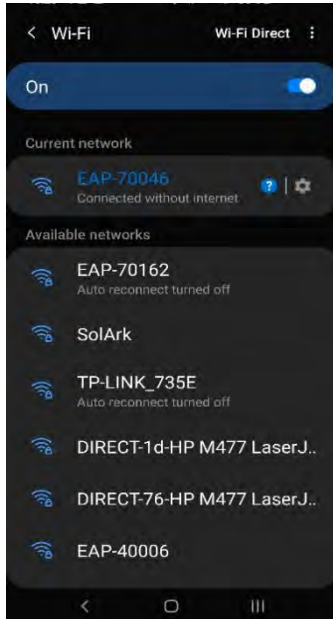
## IP Address Setup Instructions (PC or SmartPhone)



Please note that this method only achieves internet connectivity. For registration and account management, please use the app and/or [www.duracellpowercent.com](http://www.duracellpowercent.com).

## Connect to the Dongle Network

A. Settings → Wi-Fi → Select the Network with EAP- ##### (The last 5 digits of your SN number)



Password: 12345678

**\*Disclaimer\*:** The Wi-Fi dongle does not have internet; You still need to be connected to the dongle for this process.

## Login to Web Portal using ANY Search Browser

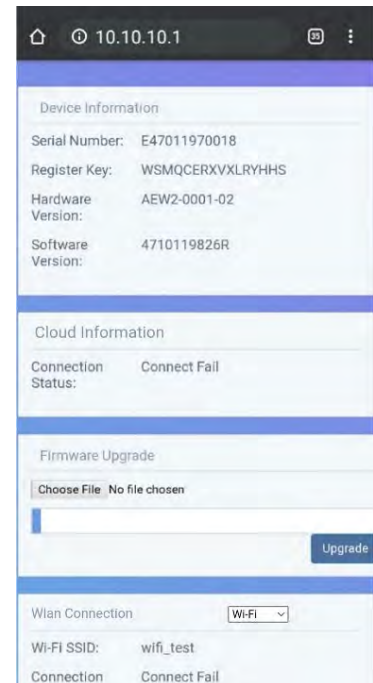
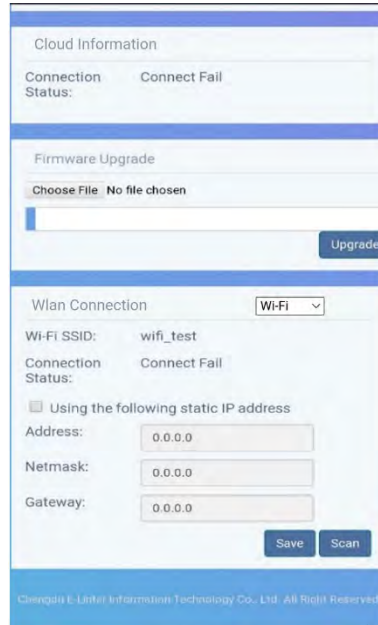
- A. Open Google or Safari → type in the search bar:

**10.10.10.1**

- B. Scroll Down to "Wi-Fi Connection"  
C. Press "Scan" to search local networks

## Select Your HOME Network

- A. Find the home network  
B. Enter personal Wi-Fi Password  
C. **DO NOT SELECT DONGLE NETWORK**  
D. Select "Connect"

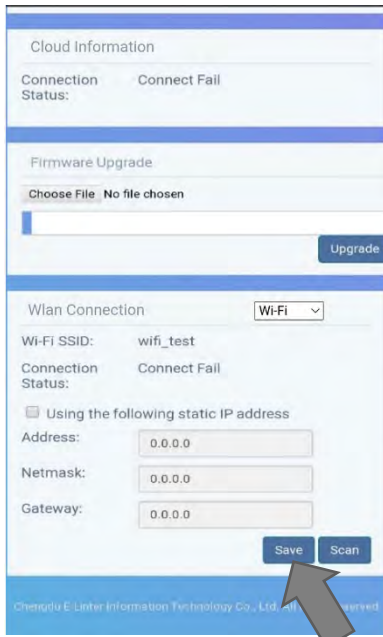


### \*Disclaimer\*

Connecting the dongle via the IP address only connects the dongle to the internet

**\*YOU MUST STILL CREATE AN ACCOUNT VIA THE POWER VIEW APP\***

## Save Your Information



The screenshot shows a web interface for a device. It has three main sections: 'Cloud Information', 'Firmware Upgrade', and 'Wlan Connection'. The 'Wlan Connection' section is active, showing 'Wi-Fi' as the selected connection type. Below this, there are fields for 'Wi-Fi SSID' (set to 'wifi\_test'), 'Connection Status' (set to 'Connect Fail'), and a checkbox for 'Using the following static IP address'. Below the checkbox are fields for 'Address', 'Netmask', and 'Gateway', all set to '0.0.0.0'. At the bottom of this section are 'Save' and 'Scan' buttons. A large grey arrow points to the 'Save' button.

If successful, you should see a Red and Green Light on the Dongle showing a successful connection.

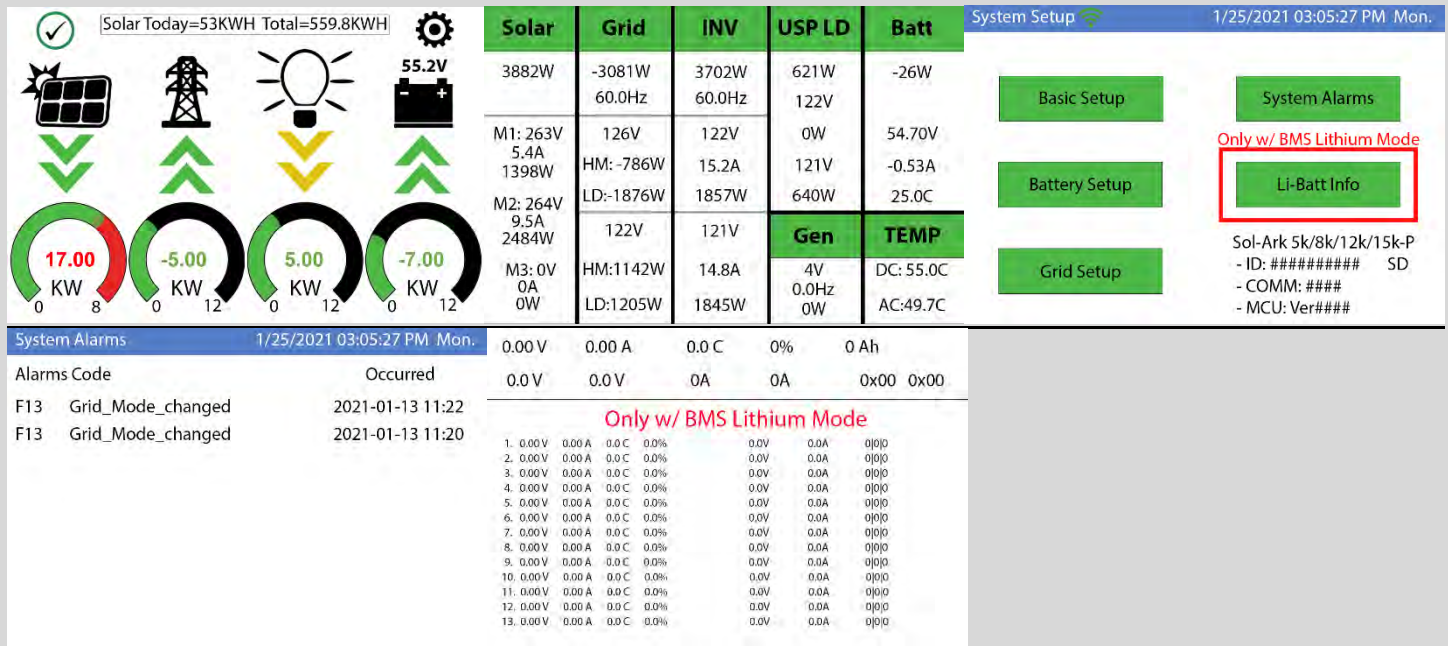
**Red LED:** Connected to Max Hybrid 15 and has power.

**Green LED:** Connected to Internet and Server

**Flashing Green LED:** Connected to router but not server (usually a VPN or firewall issue)



## Main Menus



## Basic Setup

**Basic Setup**

Display | Time | Advanced | Factory Reset | Parallel

Brightness: [Slider] Beep: ☒

Auto Dim: ☒ 600S [Slider]

CANCEL OK

**Basic Setup**

Display | Time | Advanced | Factory Reset | Parallel

☒ AM/PM Year: 2021 Month: 10 Day: 26

☒ Time Sync Hour: 03 Minute: 04 Second: 15

☒ Seasons Start M-D: Season1: 1 - 1 Season2: 4 - 1 Season3: 8 - 1

CANCEL OK End M-D: 4 - 1 8 - 1 12 - 1

**Basic Setup**

Display | Time | Advanced | Factory Reset | Parallel

☒ Solar Arc Fault ON ☐ Clear Arc\_Fault

Gen Limit Power: 15000W

Load Limit Power: 15000W

☐ Grid peak-shaving Power: 15000W

☐ Auto detect Home Limit Sensors CT ratio: 2000

CANCEL OK UPS Time: 0ms

**Basic Setup**

Display | Time | Advanced | Factory Reset | Parallel

☐ Factory Reset ☐ System selfcheck

☐ Lock out all changes ☐ Test Mode

☐ Lock Grid Charging & Limited

CANCEL OK

**Basic Setup**

Display | Time | Advanced | Factory Reset | Parallel

Parallel: ☒ Master ☐ Slave Modbus SN: 00

☐ Phase A ☐ Phase B ☐ Phase C

☐ Meter > Grid ☐ Meter > Load

Meter Select: No Meter

CANCEL OK

# Battery Setup

Batt Setup

Batt

Charge

Discharge

Smart Load

Batt Capacity

400Ah

Use Batt V Charged

☐

Max A Charge

275A

Use Batt % Charged

☒

Max A Discharge

275A

No Battery

☐

TEMPCO

-0mV/C/Cell

BMS Lithium Batt

00

Activate Battery

☒

CANCEL

OK

Batt Setup

Batt

Charge

Discharge

Smart Load

StartV

49.0V

49.0V

Float V

55.7V

Start%

30%

50%

Absorbion V

56.0V

Equalization V

56.0V

30 Days

1.0 Hours

Gen Charge

☐

Grid Charge

☒

Generator Exercise Cycle Day & Time>>

Mon

08

:00

20min

Gen Force

☐

CANCEL

OK

Batt Setup

Batt

Charge

Discharge

Smart Load

Shutdown

46.0V

20%

Batt Resistance

8mOhms

Low Batt

47.5V

35%

Batt Charge Efficiency

99.0%

Restart

52.0V

50%

Batt Empty V

47.0V

BMS Err\_Stop

☐

CANCEL

OK

Batt Setup

Batt

Charge

Discharge

Smart Load

Use gen input as load output

☐

For AC Coupled Input to Gen

☐

On Grid always on

☐

High Fz

62.00Hz

Smart Load OFF Batt

51.0V

80%

AC couple on load side

☐

Smart Load ON Batt

54.0V

90%

Solar Power(W)

500W

CANCEL

OK

# Grid Setup

Grid Param

Limiter

Sell Control

Grid Input

FreqVOLT

PowFac

Grid Sell

15000

Limited Power to Home

05:00AM

2000

50%

Limited Power to Load

09:00AM

2000

100%

01:00PM

2000

100%

Time of Use

05:00PM

2000

50%

09:00PM

2000

50%

CANCEL

OK

Grid Param

Limiter

Sell Control

Grid Input

FreqVOLT

PowFac

Time of Use Setup

Mon.

Tues.

Wed.

Thur.

Fri.

Sat.

Sun.

Season1

Season2

Season3

CANCEL

OK

Grid Param

Limiter

Sell Control

Grid Input

FreqVOLT

PowFac

General Standard

UL1741 & IEEE1547

UL1741SA

Grid Reconnect Time

300s

Power Factor

1.000

GEN connect to Grid Input

☐

Zero Export Power

20W

Batt First

☒

Load First

☐

CANCEL

OK

Grid Param

Limiter

Sell Control

Grid Input

FreqVOLT

PowFac

Grid Frequency

50Hz

60Hz

Grid Type

220V Single Phase

120/240V Split Phase

120/208V 3 Phase

Protect Param

Grid Vol High

265V

Grid Vol Low

185V

Grid Hz High

62.0Hz

Grid Hz Low

57.0Hz

CANCEL

OK

Grid Param

Limiter

Sell Control

Grid Input

FreqVOLT

PowFac

L/HVRT

HF2: 252.0V

0.165

HV1: 231.0V

125

LV1: 184.8V

205

LV2: 147.0V

105

LV3: 105.0V

0.165

L/HFRT

HF2: 62.00Hz

0.165

HF1: 60.50Hz

2995

LF1: 58.50Hz

2995

LF2: 57.00Hz

0.165

CANCEL

OK

Grid Param

Limiter

Sell Control

Grid Input

FreqVOLT

PowFac

Q(V)

V1: 216.0V

Q1: 0.44

V2: 225.6V

Q2: 0.00

V3: 254.4V

Q3: 0.00

V4: 264.0V

Q4: 0.44

Response Time

10s

FW

Fstart: 60.50Hz

Vstart: 254.4V

Fstop: 62.00Hz

Vstop: 264.0V

RT: 5.0s

RT: 10s

Normal Ramp rate

10.0%/s

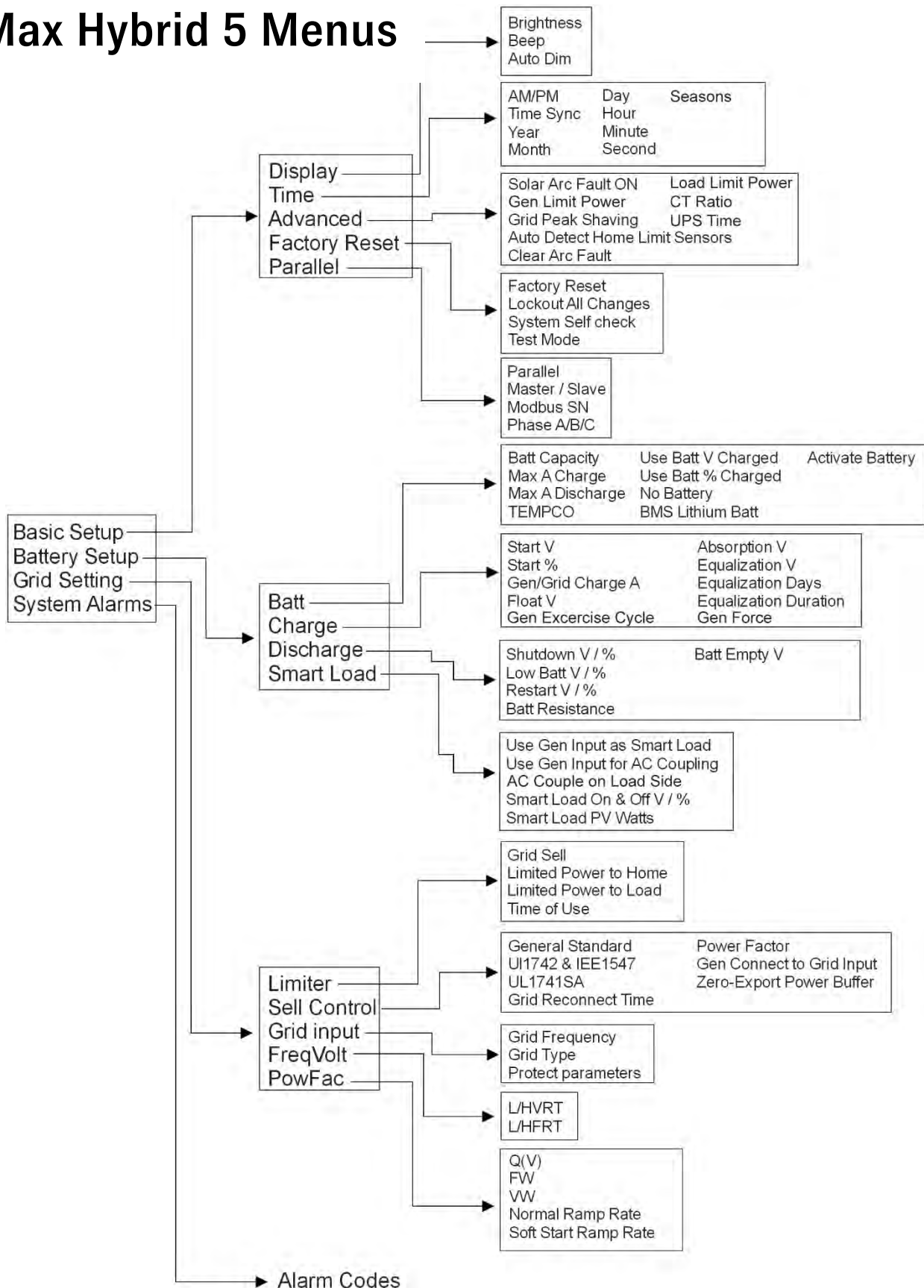
Soft Start Ramp rate

10.0%/s

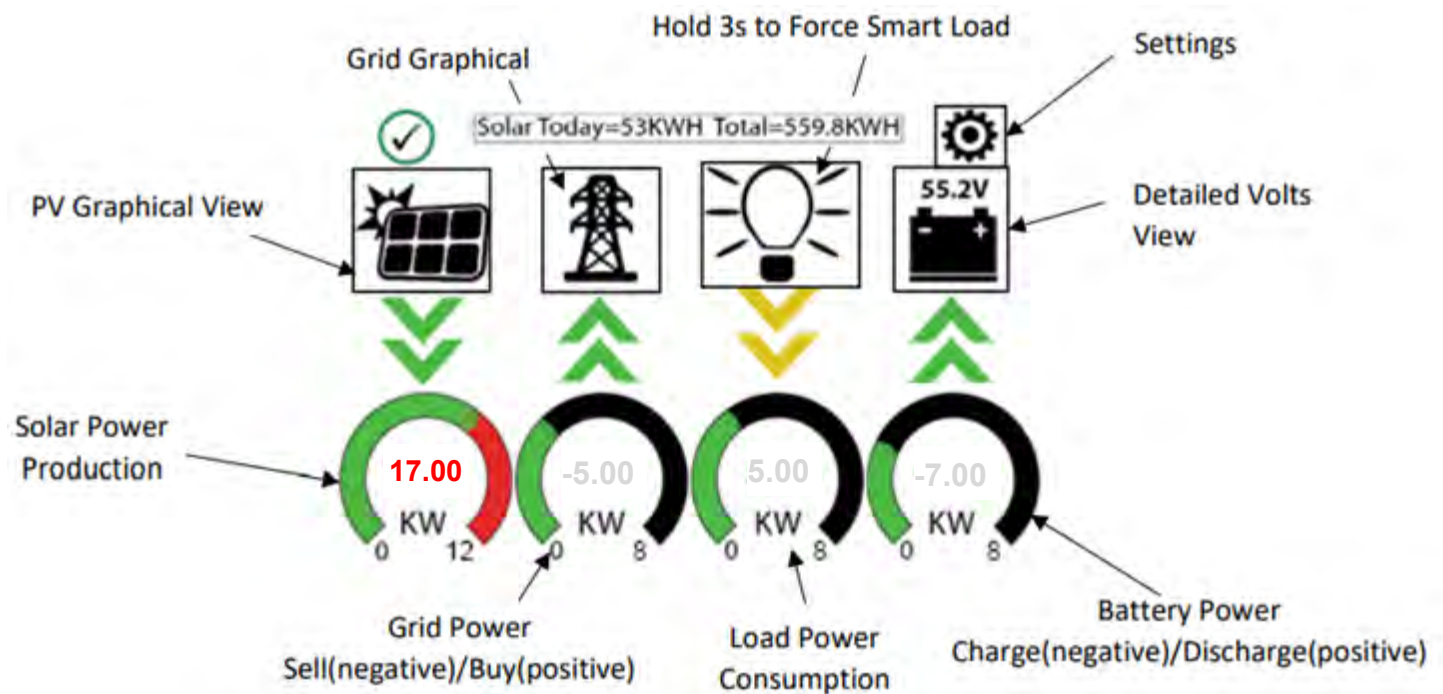
CANCEL

OK

## Max Hybrid 5 Menus



## Main Screens (Touchscreen)



### Detailed Volts View

- Top row = Total power for column
- Middle Row = Line 1/PV1 voltage, Amps, and Watts (note: PV Voltage not to exceed 500V)
- Bottom Row = Line 2/PV2 voltage, Amps, and Watts (note: PV Voltage not to exceed 500V)
- Batt Temperature will show -20°C if the temperature sensor is not connected. Batt SOC % = % batteries are charged
- DC Temp = Temperature of DC conversion electronics
  - Batt → AC
  - PV → Batt
  - AC → Batt
- AC Temp = Temperature of AC conversion electronics
  - Batt → AC
  - PV → AC
- Grid Column
  - If selling to the Grid, Grid Watts = negative
  - If buying from the Grid, Grid Watts = positive
  - HM = power detected by the external current sensors on the entire home L1 & L2
  - LD = power detected using internal sensors on AC grid in/out breaker

Solar	Grid	INV	USP LD	Batt
3882W	-3081W 60.0Hz	3702W 60.0Hz	621W 122V	-26W
M1: 263V 5.4A 1398W	126V HM: -786W	122V 15.2A	0W 121V	54.70V -0.53A
M2: 264V 9.5A 2484W	LD: -1876W	1857W	640W	25.0C
M3: 0V 0A 0W	122V HM: 1142W LD: 1205W	121V 14.8A 1845W	<b>Gen</b> 4V 0.0Hz 0W	<b>TEMP</b> DC: 55.0C AC: 49.7C



Note: Reversed Grid Watt values may indicate incorrectly installed current sensors (reversed polarity). See Page 38.

## PV Graphical View

- A. Displays power production over time for the PV array
- B. Use up/down buttons to navigate between days
- C. Month view, Year view, and Total view

## Grid Graphical View

- A. Displays power drawn from and sold to the grid over time
- B. Bars above the line indicate power bought from the grid
- C. Bars below the line indicate power sold back to the grid

This view can help determine when the peak power is used in the Home and for Time of Use programming

## System Setup Menu

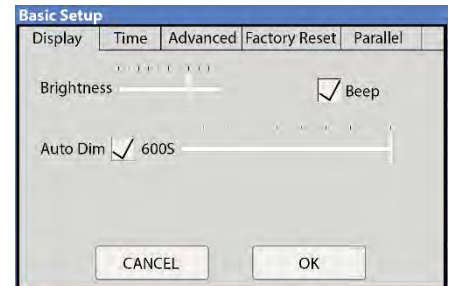
- A. ID = LCD serial #. Max Hybrid 15 Technical Support uses the Wi-Fi serial #.
- B. COMM = LCD software version
- C. MCU = Inverter software version



## Basic Setup

### Display

- A. Brightness adjustment
- B. Auto dim (must be enabled for the warranty to cover LCD screen)
- C. Enable/disable BEEP



### Time

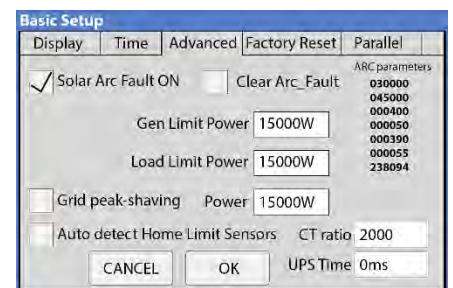
- A. Set date and time for the system
- B. Set up to three (3) seasons for Time of Use to follow

## Load Limit Power

Set the total AC Output of the Max Hybrid 15; curtails excess power. The default value is always the Maximum output of the inverter.

## Grid Peak Shaving

Set the Max Hybrid 15 threshold to begin contributing power to keep the power drawn from the grid below the threshold.



## CT Ratio

Set the CT ratio; the Default value is 2000/1. Please **DO NOT** change this value unless you speak with support; 3<sup>rd</sup> party CT sensors require our permission not to void the warranty.

## UPS Time

Set the UPS transfer time to the chosen value; any value below 4ms will default to a 4ms transfer time.

## Parallel (connecting multiple systems)

- A. Select parallel mode when using more than one system
- B. Set the Master/Slave status of each system
  - i. Label only one system as the "Master"
- C. Set the MODBUS address of each system starting at 01
- D. When using multiple Systems in 120/208V mode, select which phase each system is responsible for (A, B, C)

The 'Basic Setup' dialog box has tabs for Display, Time, Advanced, Factory Reset, and Parallel. The 'Parallel' tab is active, showing options for Parallel mode (selected), Master/Slave status (Master selected), Modbus SN (00), and Phase selection (Phase A selected). There are also options for Meter > Grid, Meter > Load, and Meter Select (No Meter).

## System Alarms

- A. Lists all recorded System alarms in chronological order

System Alarms		1/25/2021 03:05:27 PM Mon.
Alarms Code		Occurred
F13	Grid_Mode_changed	2021-01-13 11:22
F13	Grid_Mode_changed	2021-01-13 11:20

## Battery Setup

### Batt

**Batt Capacity:** Enter the battery bank's size connected to the system. **Series = add Voltage | Parallel = add Amp-Hours**

**Max A Charge:** set the max charge rate for the batteries (This also sets the PV → Battery charge rate)



Suggest 20%-30% of battery capacity for lead-acid

**Max A discharge:** set max discharge for battery bank (In off-grid mode, the battery bank will discharge 120% of this value for 10 seconds before the inverter shuts down to prevent battery damage)

**TEMPCO:** Temperature coefficient used in conjunction with the batt temp sensor to adjust optimal voltages for lead-acid batteries

**Use Batt V Charged:** displays battery charge in terms of voltage

**Use Batt % Charged:** Battery voltage can be misleading for determining the % Charged. So, we use algorithms measuring power in and out to measure a true value for % Charged. It compensates for aging batteries also.

### Charge

**Float V:** Set value appropriate for the batteries connected to the system

**Absorption V:** Set value suitable for the batteries connected to the system

The 'Batt Setup' dialog box has tabs for Batt, Charge, Discharge, and Smart Load. The 'Batt' tab is active, showing fields for Batt Capacity (400Ah), Max A Charge (275A), Max A Discharge (275A), and TEMPCO (-0mV/C/Cell). There are checkboxes for Use Batt V Charged, Use Batt % Charged (checked), No Battery, BMS Lithium Batt (00), and Activate Battery (checked).

- Absorption will stop at 2% of the capacity of the battery bank and drop to float. Ex: 400Ah battery would be 8A

**Equalization V:** Set value appropriate for the batteries in use.

**Days:** the period between equalization cycles

**Hours:** period taken to equalize batteries



Note if Hours = 0 system will not equalize the batteries

**Gen Charge:** uses the gen input of the system to charge the battery bank from an attached generator.

**Start V:** voltage at which system will AutoStart a connected generator to charge the battery bank

**Start percentage:** SOC% at which system will AutoStart a corresponding generator to charge the battery bank

**A:** Charge rate from the attached Generator in Amps (DC), **size this value according to the generator size**

**Grid Charge:** uses Grid input to charge batteries from the grid or generator

**Gen Exercise Cycle (Day & Time):** Set a weekly Gen exercise schedule. (Day of the week/Time/Duration Length) Gen must have two-wire start connected to Max Hybrid 15. To disable the exercise, set the duration length to 0 min.

**Gen Force:** Test function for Gen AutoStart. Enable to trigger two-wire start (pins 15/16) and turn on the generator, Disable to disengage two-wire start and turn off the generator. Generator will not provide power during this test if grid power is available.

## Discharge

**Shutdown V:** battery voltage at which the inverter will shut down (battery symbol on the home screen will turn red)

**Low Batt:** Low battery voltage (battery symbol on the home screen will turn yellow)

**Restart:** battery voltage at which AC output will resume

**Batt Resistance:** used in % SOC batt calculations

**Batt Charge Efficiency:** used in % SOC batt calculations

**Batt Empty V:** sets reserve capacity and improves % SOC calculations. It is not Batt\_I adjusted



(Recommendations: 45V for AGMs, 48V for Lithium Iron Phosphate)

## Smart Load (Gen Breaker)

- A. This mode utilizes the Gen input connection as an output that only receives power when the battery exceeds a user-programmable threshold.
- B. Enable "Use gen input as load output" to power high power loads such as a water heater, irrigation pump, AC unit, pool pump, etc.

### Smart Load OFF Batt

Battery voltage at which the Gen Load will stop receiving power

### Smart Load ON Batt

Battery voltage at which the Gen Load will start receiving power

**Batt Setup**

**Smart Load**

☐ Use gen input as load output ☐ For AC Coupled Input to Gen

☐ On Grid always on High Frz 62.00Hz

Smart Load OFF Batt  
51.0V 80%

Smart Load ON Batt  
54.0V 90%

Solar Power(W)  
500W

☐ AC couple on load side

CANCEL OK



Using Gen load for a water heater, we recommend that only one leg (120V) be connected to the bottom element. This significantly reduces the power consumption of the water heater while retaining core functionality (it will heat water, only slower).



Gen Load is limited to 100A at 240V (Do not exceed!)

**Solar Watts** is for on Grid

- A. The system waits to turn on smart load until enough PV power is produced (when on grid)

### AC Coupling Settings ("For AC Coupled Input")

- A. To use the Gen input breaker as an AC coupled input, check the "For AC Coupled Input to Gen" box (this feature will also work with "Grid-Tied" Inverters)
- B. The meaning of Smart Load OFF Batt and Smart Load ON Batt change in this mode

**Smart Load OFF Batt:** The SOC at which the AC coupled inverter(s) are shut down when in off-grid mode



90% recommended

**Smart Load ON Batt:** The SOC at which the AC coupled inverter(s) are turned on when in off-grid mode 60%-80% recommended



When On-Grid, the AC-coupled inverter will always be on, and it will sell any extra power back to the grid. **Ensure you are allowed to sell power to your utility provider when using AC Coupled PV Arrays on-grid.**

To use the LOAD breaker for AC coupling grid-tied inverter(s)

- i. You must select "AC couple on load side"
- ii. The Gen Breaker is not used (even though the GEN breaker is not physically being used for this mode, AC coupling on the LOAD breaker prevents the use of the GEN breaker)

- iii. Wire as shown in the preceding example diagram labeled "Load side AC coupling example"



Some load-side AC coupling installs will require a line side tap instead of landing on a service panel.

## Grid Setup

### Limiter

**Grid Sell:** maximum watts sold to grid

**Limited Power To Home:** Limits power produced by the system to match the demand of the Home (CTs Required, see pg. 39)

**Limited Power To Load:** Limits power produced by the system to match the demand of connected loads

### Time Of Use:

**Time:** When the System will sell batt/PV power to the Grid or Home

**Power(W):** Max watts called from the battery only at each time

**Batt:** The battery voltage or % at which the system will limit selling to the Grid or Home from the battery. The system will drain the battery until reaching that percent/voltage.

**Charge:** Enables grid/gen charging up to the voltage or percentage specified on the line during a selected period. PV will always charge 100%. If using a generator, select the charge box for the times that may need the generator, and the Gen will charge the battery to the voltage of percentage specified in the "Batt" column.

**Sell:** The sell check box allows us to discharge the battery for grid sell-back for that time slot.



Note: This Mode requires Grid Sell / Limited Power to Home / Peak Shaving be enabled.

Note: If you need the batteries to never charge from the grid, **uncheck** the "Grid Charge" box under the charge tab of the battery menu.

Time	Power(W)	Batt	Charge	Sell
01:00AM	2000	50%	<input type="checkbox"/>	<input type="checkbox"/>
05:00AM	2000	50%	<input type="checkbox"/>	<input type="checkbox"/>
09:00AM	2000	100%	<input type="checkbox"/>	<input type="checkbox"/>
01:00PM	2000	100%	<input type="checkbox"/>	<input type="checkbox"/>
05:00PM	2000	50%	<input type="checkbox"/>	<input type="checkbox"/>
09:00PM	2000	50%	<input type="checkbox"/>	<input type="checkbox"/>

## Sell Control

**General Standard:** uses Protect Parameters in table

**UL 1741 & IEEE1547:** Enables sell compliant functionality

**UL1741SA:** Enables wider Freq, Voltage, and Power Factor

**GEN connect to Grid Input:** Enable if Generator connects to the AC Grid breaker

**Zero Export Power:** Power drawn from the grid at all times

## Grid Input

**Grid Frequency:** Select the Grid Frequency connection

**Grid Type:**

- **220V SINGLE PHASE (CALL US BEFORE USING)**
- **120/240V SPLIT PHASE (NORTH AMERICA)**
- **120/208V THREE (3) PHASE**

**Protect Parameters:** (when Settings when the system will connect/disconnect from the grid. UL 1741 & IEEE1547 do not use these parameters.

The screenshot shows the 'Grid Param' window with the following settings:

- Grid Frequency:** 50Hz (unchecked), 60Hz (checked)
- Grid Type:** 220V Single Phase (unchecked), 120/240V Split Phase (checked), 120/208V 3 Phase (unchecked)
- Protect Param:**
  - Grid Vol High: 265V
  - Grid Vol Low: 185V
  - Grid Hz High: 62.0Hz
  - Grid Hz Low: 57.0Hz

Buttons: CANCEL, OK



We recommend widening the frequency range when connecting a generator to the grid breaker (55-65Hz)



If 120/208V, the L1 and L2 are phase specific. So, you may have to swap Grid L1 L2 for 208V applications.

Each time the input/output voltage changes, the Inverter(s) require a power cycle.

## Selecting Power Mode

Max Hybrid 15 will simultaneously use various power sources available to meet loads demand. The following power modes allow the user to determine the power sources available to the Max Hybrid 15.

### Limited Load / Self Consumption

- Max Hybrid 15 will only power loads connected to it.
- It will not produce more power than the connected loads require.
- This mode will neither sell back to the Home nor Grid.

### Limited Power To Home (Zero-Metering)

Main Menu → System Settings → Grid Setup → Limiter → Limited Power to Home

- Pushes power to the whole Home without selling back any excess to the grid (no net metering agreement required)
- This mode requires the use of the limiter sensors (see pg. 39)
- Power source priority is the same as Grid Sell Back

### Grid Sell

Main Menu → System Settings → Grid Setup → Limiter → Grid Sell

- This mode allows Max Hybrid 15 to sell back any excess power produced by the solar panels to the grid.

The screenshot shows the 'Grid Param' window with the 'Limiter' tab selected. The settings are as follows:

Grid Sell	15000	Time	Power(W)	Batt	Charge	Sell
<input checked="" type="checkbox"/>		01:00AM	2000	50%		
<input checked="" type="checkbox"/>		05:00AM	2000	50%		
		09:00AM	2000	100%		
		01:00PM	2000	100%		
<input checked="" type="checkbox"/>		05:00PM	2000	50%		<input checked="" type="checkbox"/>
		09:00PM	2000	50%		<input checked="" type="checkbox"/>

Buttons: CANCEL, OK

**Simultaneously select Grid Sell and Limited Power to Home**

Load (light bulb) icon on the home screen now includes both the load breaker power and the home's consumption.

### Power source priority:

1. Solar Panels | 2. Grid | 3. Generator (Manual) | 4. Batteries (until reaching programmable % discharge)

### Time Of Use (using batteries during peak power times)

Main Menu → System Settings → Grid Setup → Limiter → Time Of Use

- A. Use the batteries to reduce power consumption from the grid during a user programable peak pricing time.

### Power source priority:

1. Solar Panels | 2. Batteries (programmable % discharge) | 3. Grid (control when Grid charges) | 4. Generator

## FreqVolt (UL 1741SA must be enabled in "Sell Control" tab)

### Puerto Rico Grid Compliance Settings:

### Kauai Grid Compliance Settings:

### HECO Grid Compliance Settings for O'ahu, Maui, Hawai'i:

## HECO Grid Compliance Settings for Lana'i and Moloka'i:

Grid Param			
Limiter	Sell Control	Grid Input	FreqVolt
<input checked="" type="checkbox"/> L/HVRT		<input checked="" type="checkbox"/> L/HVRT	
HV2: 288.0V	0.16S	HF2: 65.00Hz	0.16S
HV1: 264.0V	1S	HF1: 63.00Hz	20S
LV1: 211.2V	20S	LF1: 57.00Hz	20S
LV2: 168.0V	10S	LF2: 56.00Hz	0.16S
LV3: 120.0V	0.16S		
CANCEL		OK	

Grid Param			
Limiter	Sell Control	Grid Input	FreqVolt
<input checked="" type="checkbox"/> Q(V)		<input checked="" type="checkbox"/> FW	
V1: 225.6V	Q1: 0.44	Fstart: 60.10Hz	Vstart: 254.4V
V2: 232.8V	Q2: 0.00	Fstop: 62.40Hz	Vstop: 264.0V
V3: 247.2V	Q3: 0.00	RT: 0.5s	RT: 10s
V4: 254.4V	Q4: 0.44		
Response Time: 10s		Normal Ramp rate: 100.0%/s	Soft Start Ramp rate: 0.3%/s
CANCEL		OK	

## ISO Grid Compliance Settings for Massachusetts:

Grid Param			
Limiter	Sell Control	Grid Input	FreqVolt
<input checked="" type="checkbox"/> L/HVRT		<input checked="" type="checkbox"/> L/HVRT	
HV2: 288V	0.16S	HF2: 62.0Hz	0.16S
HV1: 264.0V	1S	HF1: 61.2Hz	299S
LV1: 156.0V	0.32S	LF1: 58.80Hz	299S
LV2: 108.0V	0.16S	LF2: 57.00Hz	0.16S
LV3: 72.0V	0S		
CANCEL		OK	

Grid Param			
Limiter	Sell Control	Grid Input	FreqVolt
<input type="checkbox"/> Q(V)		<input type="checkbox"/> FW	
V1: 216.0V	Q1: 0.44	Fstart: 60.50Hz	Vstart: 254.4V
V2: 225.6V	Q2: 0.00	Fstop: 62.00Hz	Vstop: 264.0V
V3: 254.4V	Q3: 0.00	RT: 5.0s	RT: 10s
V4: 264.0V	Q4: 0.44		
Response Time: 10s		Normal Ramp rate: 10.0%/s	Soft Start Ramp rate: 2.0%/s
CANCEL		OK	

### PowFac

Power Factor is programmable from 0.8 – 1.0

## Limiter Sensors (CT Sensors)

CT Sensors enable Limited Power to Home mode (meter zero) and Peak Shaving mode. CT sensors also allow the system to calculate loads powered upstream of the Grid Breaker in the home. If using multiple inverters or using a critical loads panel, CT installation is **recommended**.

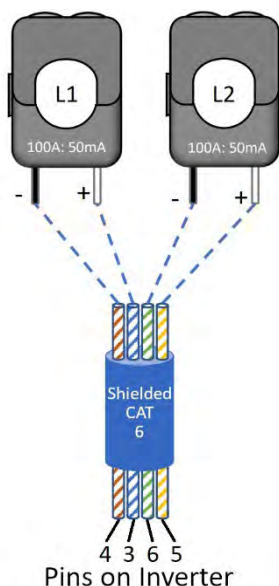
### CT Sensor Install Location

- CT sensors should be installed on L1 and L2 (also L3 for parallel 3 phase) upstream of everything in the home except for a Generator Transfer Switch, Knife Blade Disconnect or Bypass Transfer Switch (upstream of Main Service Panel and Line-Side Tap – see Diagrams Section Pgs. 8-16).

### CT Sensor Size

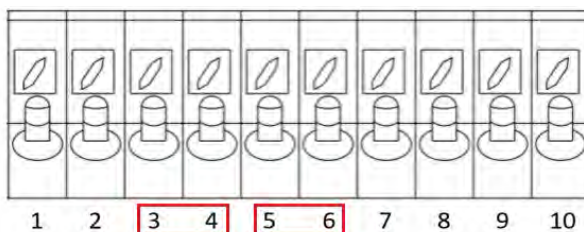
- Each inverter includes a pair of 1 3/8" CT sensors (fits up to 4/0 AWG service wires).
- We have 2" (> 4/0 AWG or Metal Busbars) sensors available for purchase if needed.
- Dimensions refer only to CT sensor hole size; contact Sales at (972) 575-8875 Ext 1 to purchase

*CT Sensor Extension Example*



### CT Sensor Wiring

- Wire CT sensor on L1 to pins 3 (white) and 4 (black).
- Wire CT sensor on L2 to pins 5 (white) and 6 (black).
- Twist the black and white wires for each sensor along the length of the run.
- If needed, you may extend the range using Shielded Cat 6 (use both twisted pair wires).



### CT Sensor Direction

- There is an arrow embossed on the CT sensor housing to determine direction.
- Install pointing upstream to the service meter, **EXCEPT** in 3 phase installs where this should be reversed.

### Peak Shaving Mode

- Grid Peak Shaving is available with the CT sensors in the location described above and applicable direction.

### CT Ratio

Set the CT ratio; the default value is 2000/1. **DO NOT** change this value unless you speak with technical support; 3<sup>rd</sup> Party CT sensors require our permission not to void the warranty.

### Parallel 120V/240V Split Phase Note

- Each inverter will come with a pair of CT sensors.

- Only install one pair and wire to the master inverter.
- Set the system to Limited Power to Home mode after CT installation for BEST operation.

## Parallel 120V/208V 3 Phase Note

- Each inverter will come with a pair of CT sensors.
- Install only one sensor per phase, wire sensor for L1 and L2 to Phase A Master.
- Install the third sensor on L3 and wire to Phase B master pins 5 (+ white) and 6 (- Black).
- Point the arrow on the CT sensor downstream to the inverters (3 phase only).

## Limiter Sensor Automatic Setup

Requires Batteries, AC coupled panels must be off while detecting, and does NOT work for 208V installs.

If you do not have batteries or are in 208V mode: verify CT sensor placement manually.

- Install limiter sensors as previously described (shown in all diagrams as well). Battery and grid connections also required before starting auto-setup.
- Navigate to the "Advanced" Tab of the Basic Setup screen (follow the directions below to get there)
  - Touch the gear icon → Touch the Basic Setup button → Select the Advanced tab (see Fig. C, pg. 23)
- Select "Auto detect Home Limit Sensors" and press "OK"
- Wait for the Max Hybrid 15 to finish its learning process (Max Hybrid 15 will alternate sell back between legs and magnitude automatically determining the correct settings for the sensors)
- Verify sensors were correctly configured (see Fig. D) if they are not correct, repeat the learn function

Fig.

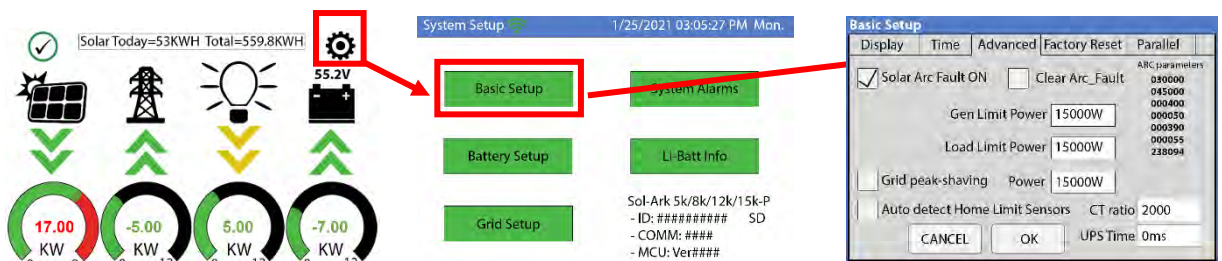


Fig.

In Limited Power To Home Mode HM values will be close to zero. HM values should never be negative. If negative, the Limiter Sensors

Solar	Grid	INV	USP LD	Batt
3882W	-3081W 60.0Hz	3702W 60.0Hz	621W 122V	-26W
M1: 263V 5.4A 1398W	126V HM: -786W	122V 15.2A	0W 121V	54.70V -0.53A
M2: 264V 9.5A 2484W	LD: 1876W	1857W	640W 25.0C	
M3: 0V 0A 0W	122V HM: 1142W	121V		
	LD: 1205W	1845W		
			Gen	TEMP
			4V 0.0Hz 0W	DC: 55.0C AC: 49.7C

### Possible Limiter Sensor issues:

- Sensors are facing wrong direction
- Sensors are on the wrong wire(s)
- Sensors are not fully closed on wire(s)
- Sensor Polarity is wrong (White = +)

### Verifying proper sensor direction:

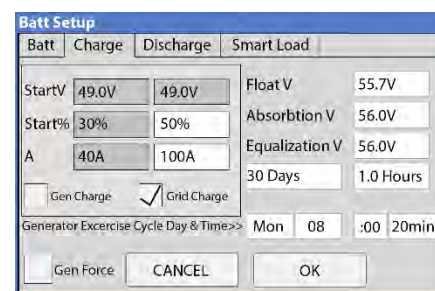
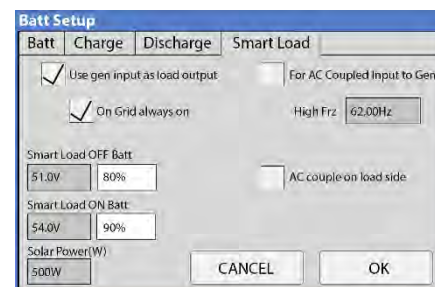
- Any loads in the home will show a positive HM (+) value in Watts
- Turning on solar panels and enabling Grid Sell should show a negative HM (-) in Watts if you are producing more power than the loads are consuming
- If you turn on Limited Power to Home mode, then HM: ~0 Watts to zero the meter (system matches the loads to within 99%)

If you installed limiter sensors (CTs) for Limited Power To Home selling mode, verifying the proper sensor placement and direction is critical. Remove one sensor from the main L1 connection, and the

## Off-Grid Install Tips

Max Hybrid 15 will automatically operate in Off-Grid Mode without the grid (under the same power priority as TOU).

- A. Limiter Sensors are not required for completely Off-Grid installs unless using Grid Peak Shaving with a Gen connected to Grid input breaker.
- B. The Grid input Terminal Block on the Max Hybrid 15 should be used as the Generator input (4-30kW generators) so that you may maintain Smart Load output capability when off-grid. Therefore, you will use Grid Charge (default) in the Battery Setup/Charge menu to enable the generator's ability to charge the batteries.
- C. When off-grid, there is no need for a transfer switch: connect the load output of the Max Hybrid 15 to the whole home.
- D. Do not use Grid Sell or Limited Power To Home Modes Off-Grid. Only Limited power to load (default).
- E. The Auto Generator start functions as a 2-wire switch (closes the circuit when needing charging)
  - i. Auto Gen-start will be triggered when the battery voltage or percent reaches the level programmed in the battery setup menu. Then, the generator will continue to charge the batteries until they are about 95% full (this percentage is not programmable) before turning the generator off.
  - ii. When using the Max Hybrid 15 to control a generator, an exercise function will turn on the generator once a week on Monday mornings at 8 AM
- F. We recommend changing the "Grid Reconnect Time" under the Sell control tab of the grid setup menu to 30 seconds; otherwise, the Max Hybrid 15 will not charge from the generator until it has been on for at least 5 minutes per the default value of 300 seconds.
- G. Under setup for Grid/Sell Control, select General Standard and "GEN connect to Grid Input." Then go to Grid input to widen the input frequency range to 55-65Hz to work with any frequency generator.



- H. If you would like to use a wind turbine in conjunction with the Max Hybrid 15, the turbine must have a 48V charge controller with a dump load to prevent overcharging the batteries. Connect the charge controller on the turbine to the battery bank the Max Hybrid 15 is using, and the turbine will help charge the batteries.
- I. Don't forget to set the Battery capacity and reasonable charge rates.

## Grid-Tie / No Battery Install Tips

- Under Battery setup, select no Battery & disable Activate Battery (or the system will beep).
- Note: a whole system power cycle is required when changing the battery to no battery settings.
- Under Grid Setup, select Grid Sell.
- Touch Battery Icon to see the Detailed Volts View to verify your inputs & outputs.

Solar	Grid	INV	USP LD	Batt
3882W	-3081W 60.0Hz	3702W 60.0Hz	621W 122V	-26W
M1: 263V 5.4A 1398W	126V HM:-786W	122V 15.2A	0W 121V	54.70V -0.53A
M2: 264V 9.5A 2484W	LD:-1876W	1857W	640W	25.0C
M3: 0V 0A 0W	122V	121V	Gen	TEMP
	HM:1142W	14.8A	4V 0.0Hz 0W	DC: 55.0C AC:49.7C
	LD:1205W	1845W		

## Battery Charging Information

### 4-Stage Charging

The MPPT has a 4-stage battery charging algorithm for rapid, efficient, and safe battery charging. The figure below shows the stage sequence.

#### Bulk Charge Stage

In the Bulk Charge stage, the battery is not at a 100% state of charge and has not yet reached the Absorption voltage setpoint.

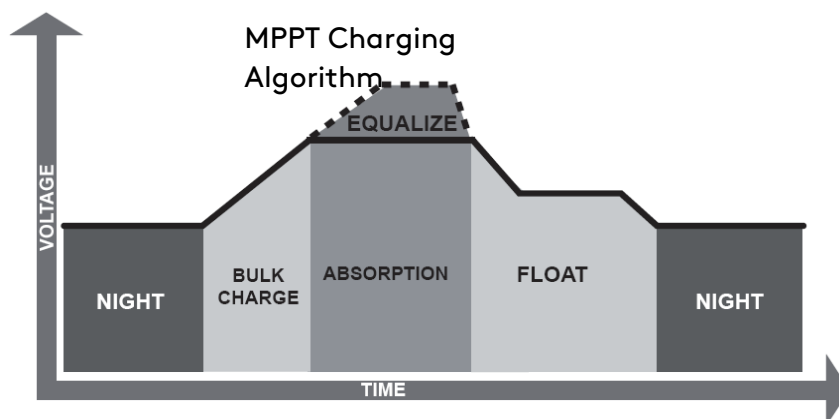
The controller will deliver 100% of available solar power to recharge the battery.

#### Absorption Stage

When the battery has reached the absorption voltage setpoint, we use constant-voltage regulation to maintain battery voltage at the absorption setpoint, preventing heating and excessive battery gassing. The battery is allowed to come to a full state of charge at the absorption voltage setpoint. Absorption lasts until batteries charge at 2% of the programmed Ah size.

#### Float Stage

After the Absorption stage charges the battery fully, the MPPT reduces the battery voltage to the float voltage setpoint. If batts have 100% charge, there can be no more chemical reactions, and all the charging current turns into heat and gassing. The float stage provides a meager rate of maintenance charging while reducing the heating and gassing of a fully charged battery. The purpose of float is to protect the battery from long-term overcharge.



## Battery Charging Setpoint Examples (48V)

Battery Type	Absorption Stage	Float Stage	Equalize Stage (every 30 days 3hr)
AGM / PCC	14.4v ( <b>57.6v</b> )	13.5v ( <b>53.6v</b> )	14.4v ( <b>57.6v</b> )
Gel	14.1v ( <b>56.4v</b> )	13.5v ( <b>54.0v</b> )	
Wet	14.7v ( <b>59.0v</b> )	13.7v ( <b>55.0v</b> )	14.7v ( <b>59.0v</b> )
Lithium	14.1v ( <b>54.6v</b> )	13.2v ( <b>54.3v</b> )	14.1v ( <b>54.6v</b> )

Default



- Batteries in series: **ADD VOLTAGES**
- Batteries in parallel: **ADD AMP-HOURS**

## Calculating Battery Bank's Amp-Hours (PCC 230)

Battery Count	Voltage / Battery	Amp Hours / Battery	Total Amp Hours @48V	Max Charge/ Discharge Amp
4	12V	230Ah	230Ah	100A
8	12V	230Ah	460Ah	200A
12	12V	230Ah	690Ah	275A
16	12V	230Ah	920Ah	275A

### Max Hybrid 15 PCC-230 Battery

Batt Capacity: 230Ah x #Parallel\_Batteries  
 (1 parallel = 4 Batt in series, 2 = 8 Batt, 3 = 12 Batt, 4 =16 Batt)  
 Max A Charge: 100A x #Parallel\_Batteries  
 Max A Discharge: 100A x #Parallel\_Batteries  
 Max A Grid Charge: 50A x #Parallel\_Batteries  
 TEMPCO: -5mV/C/Cell  
 Float V: 53.6V  
 Absorption V: 57.6V  
 Equalization V: 57.6V  
 Equalization Days: 30  
 Equalization Duration: 3 Hours  
 Recommended Shutdown V / Percentage: 47.0V & 20%  
 Recommended Low Batt V / Percentage: 47.5V & 35%  
 Recommended Restart V / Percentage: 52.0V & 50%  
 Battery Resistance: 35mOhms (8 Batt) or 25mOhms (16 Batt)  
 Battery Charge Efficiency: 99%  
 Battery Empty Voltage: 45V

Time	Watts	SOC	GridCharge
1:00AM	1500*Par_Batts	70%	
5:00AM	1500*Par_Batts	70%	
9:00AM	1500*Par_Batts	70%	
1:00PM	1500*Par_Batts	100%	
4:00PM	1500*Par_Batts	70%	
9:00PM	1500*Par_Batts	70%	

These settings will charge the batteries off solar only. Discharge the batteries down to a maximum of 70% full.

Limited Power To Home mode will not sell to the grid from the batteries (only the home will use battery power). The 100% time slot is to ensure that the batteries are properly cycled each day.

Time	Watts	SOC	GridCharge
1:00AM	6000*Par_Batts	40%	
5:00AM	6000*Par_Batts	40%	
9:00AM	6000*Par_Batts	40%	
1:00PM	6000*Par_Batts	40%	
5:00PM	6000*Par_Batts	40%	
9:00PM	6000*Par_Batts	40%	

These settings will charge the batteries off solar only. Discharge the batteries down to a maximum of 40% full.

Limited Power To Home mode will not sell to the grid from the batteries (only the home will use battery power).

### Generation 2 Fortress Battery-eVault 18.5

Batt Capacity: 360Ah x #Parallel\_Batteries  
 Max A Charge: 150A (100A for life) x #Parallel\_Batteries  
 Max A Discharge: 160A x #Parallel\_Batteries  
 Max A Grid Charge: 100A x #Parallel\_Batteries  
 TEMPCO: 0mV/C/Cell  
 BMS Lithium Batt: 04  
 Float V: 54.2V  
 Absorption V: 54.4V  
 Equalization V: 55.5V  
 Equalization Days: 30  
 Equalization Duration: 1 Hours (tops off battery)  
 Recommended Shutdown V / Percentage: 51.3V & 20%

Recommended Low Batt V / Percentage: 51.7V & 30%  
Recommended Restart V / Percentage: 51.9V & 40%  
Battery Resistance: 5mOhms  
Battery Charge Efficiency: 99%  
Battery Empty Voltage: 46V  
**Simpliphi Power: PHI 3.8 Battery 48V**  
Batt Capacity: 75Ah x # Batt  
Max A Charge: 37.5A x # Batt (20A for better lifespan)  
Max A Discharge: 37.5A x # Batt (34A for better lifespan)  
Max A Grid Charge: 20A x # Batt  
TEMPCO: 0mV/C/Cell  
BMS Lithium Batt: Not Selected  
Float V: 55.6V  
Absorption V: 56V  
Equalization V: 56V  
Equalization Days: 30  
Equalization Duration: 2 Hours (tops off battery)  
Recommended Shutdown V / Percentage: 50.2V & 20%  
Recommended Low Batt V / Percentage: 50.6V & 30%  
Recommended Restart V / Percentage: 51.0V & 40%  
Battery Resistance: 24mOhms ÷ (battery Count)  
Battery Charge Efficiency: 99%  
Battery Empty Voltage: 46V

## MODBUS/RJ45 Application Note

### BMS Lithium Batt Modes (Subject to Change):

00: CANBus Battery mode – Inverter also acts a ModBus slave with slave ID set by “ModBus SN Setting”

(Pg. 32)

01: Storz ModBus Protocol

02: Pylontech ModBus Protocol

03: Old Blue Ion + eGauge / Polarium ModBus Protocol

04: Fortress Power ModBus Protocol

05: Kilovault HAB ModBus Protocol

06: Battery or Battery Controller is ModBus master and writes battery data to inverter’s BMS registers not currently in use).



Find our full list of currently supported battery communications

[www.duracellpowercenter/battery-partners](http://www.duracellpowercenter/battery-partners)

Our Battery Communications Integration Guide can also be found here

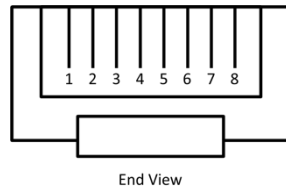
[www.duracellpowercenter/support](http://www.duracellpowercenter/support)

**Use the information below at your own risk; the warranty will not cover any damage caused by the improper use of the communications protocols.** Read-Only Modbus Map available upon request at [support@duracellpowercenter.com](mailto:support@duracellpowercenter.com)

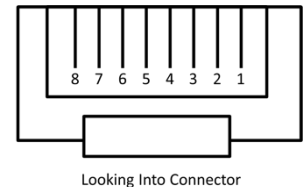
#### Combined RS-485 and CANBus

Pin 1 or 8 is RS-485 B- (Data -)  
Pin 2 or 7 is RS-485 A+ (Data +)  
Pin 4 CAN High

Baud 9600  
8bits data  
One stop bit, no parity  
Does not require



End View



Looking Into Connector

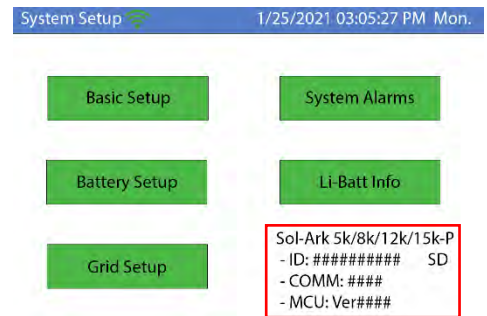
### Incorporating 3<sup>rd</sup> Party ModBus Devices:

If your device utilizes BMS Lithium Batt 00, you need to set the inverter Modbus SN to 01. The default Modbus SN is 00.

If you have more than one inverter, then follow pg. 45 to ensure proper programming.

## Before Enabling Parallel Operation

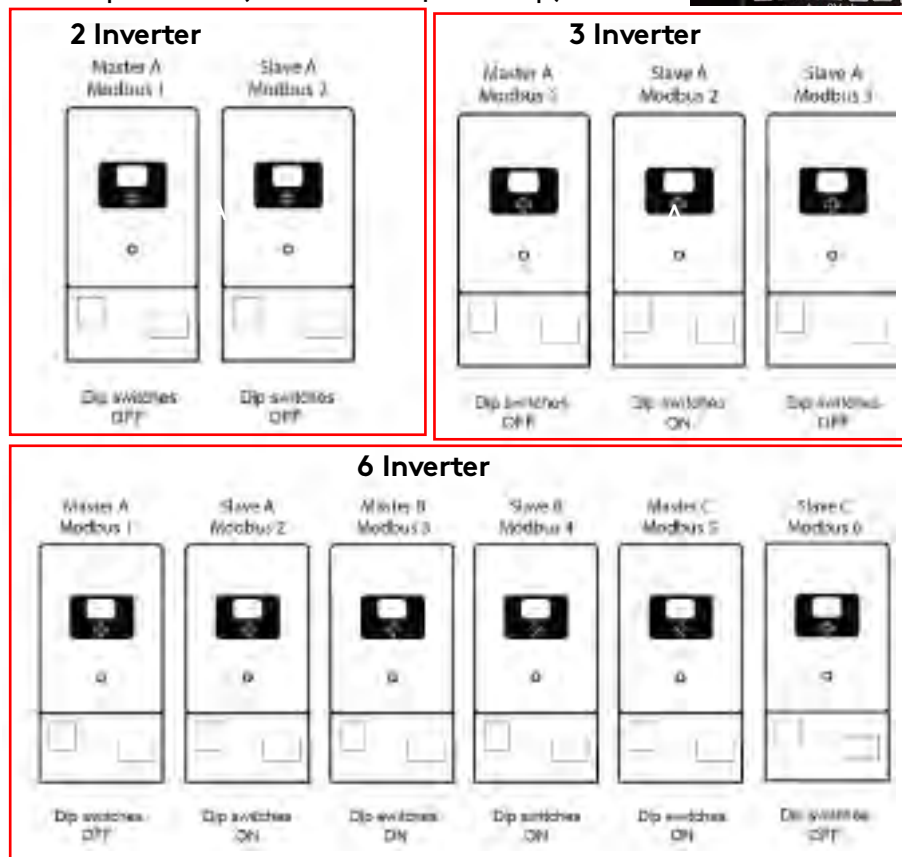
- A. Make sure all units in parallel have the same software version.
  - a. Check the following screen to verify your firmware versions.
  - b. Go to <https://www.duracellpowercenter.com/software-update/> to schedule an update or call/email Tech Support for assistance.
- B. Parallel systems **REQUIRE** a joint battery bank. If you do not have a battery, you can keep all Max Hybrid 15s out of parallel and set every System to Grid Sell Mode.
- C. Dipswitches must be set appropriately, see **fig. E & F**
  - a. 2 Inverters: All dipswitches in DOWN position.
  - b. 3 Inverters: Dipswitches in Modbus Address order (1-3): DOWN, UP, DOWN
  - c. 6 Inverters: Dipswitches in Modbus Address order (1-6): DOWN, UP, UP, UP, UP, DOWN



**Fig. E – Dipswitch Location**



**Fig. F – Dipswitch positions (OFF = Down | ON = Up)**



- D. If you cannot evenly divide the number of PV panels connected to each inverter, it is recommended to have more PV panels on the master inverter(Master 01) / leading inverter (Master 01 – Phase A).

### Stacking Max Hybrid 15 @ 120V/240V Outputs

Parallel 15Ks	Continuous With PV (kW)	Continuous With No PV (kW)	Grid Input Pass Through (A)	Peak 10sec (kVA)
1	15	12	200	24
2	30	24	400	48
3	45	36	600	72
4	60	48	800	96
5	75	60	1000	120
6	90	72	1200	144
7	105	84	1400	168
8	120	96	1600	192
9	135	108	1800	216
10	150	120	2000	240
11	165	132	2200	264
12	180	144	2400	288

### Stacking Max Hybrid 15 @ 120V/208V Outputs (3-phase)

Parallel 15Ks	Continuous With PV (kW)	Continuous With No PV (kW)	Grid Input Pass Through (A)	Peak 10sec (kVA)
1*	15	12	200	24
2**	30	24	400	48
3	45	36	600	72
6	90	72	1200	144
9	135	108	1800	216
12	180	144	2400	288

\*Two phases only    \*\*Three phases but unbalanced (7.5kW, 15kW, 7.5kW)

**MUST wire load outputs in parallel for systems to work correctly!**

- E. Communication lines must be connected between parallel units, as shown in the wire diagrams section
- Preferred shielded CAT 6 cable for this purpose
- F. Program all units to "Parallel" in the "Basic Setup" screen under the "Parallel" tab

- b. Set one system to "Master" | Modbus SN: 1
- c. Set all others to "Slave" | Modbus SN: 2,3,4...
- d. Phases B/C for 120V/208V installations only
- e. Power up slaves first, then Master

i. You will get an F29 or F41 error until both slaves and Master are on



**Note: You must always fully power cycle all inverters after enabling or disabling parallel settings.**

**Check Pg. 24 for more info on Power cycling**

G. Ensure the Generator is connected to all systems in parallel (if applicable).

**Note: The values shown on the home screen of each system represent each system's contribution, not the array's total.**



**Note: All units will shut down if an error or fault occurs on any unit. They will automatically attempt to restart up to 5 times before requiring a manual restart. If a manual restart is necessary, first resolve the issue that caused the shutdown. A manual restart requires powering down the system (See Pg. 24).**

## 120/208V Three-Phase Phasing Guide

- Systems = 1 @ 208V
  - Master Ph A Modbus=1: Inv\_L1 = Grid\_L1 || Inv\_L2 = **Grid\_L2**
- Systems = 2 @ 208V
  - Master Ph A Modbus=1: Inv\_L1 = Grid\_L1 || Inv\_L2 = **Grid\_L2**
  - Master Ph B Modbus=2: Inv\_L1 = **Grid\_L2** || Inv\_L2 = **Grid\_L3**
- Systems = 3 @ 208V
  - Master Ph A Modbus=1: Inv\_L1 = Grid\_L1 || Inv\_L2 = **Grid\_L2**
  - Master Ph B Modbus=2: Inv\_L1 = **Grid\_L2** || Inv\_L2 = **Grid\_L3**
  - Master Ph C Modbus=3: Inv\_L1 = **Grid\_L3** || Inv\_L2 = **Grid\_L1**

*3 System Install: Master Ph A (Top), Master Ph B (Middle), and Master Ph C (Bottom)*

### 6 Systems @ 208V

Master Ph A Modbus=1		Slave Ph A Modbus=2
Master Ph B Modbus=3		Slave Ph B Modbus=4

### 9 Systems @ 208V

Master Ph A Modbus=1		Master Ph B Modbus=4
Slave Ph A Modbus=2		Slave Ph B Modbus=5
Slave Ph A Modbus=3		Slave Ph B Modbus=6

### 12 Systems @ 208V

Master Ph A Modbus=1		Master Ph B Modbus=5
Slave Ph A Modbus=2		Slave Ph B Modbus=6
Slave Ph A Modbus=3		Slave Ph B Modbus=7

# Troubleshooting Guide

## LCD is not powering on

- Check all connections- at least one of the following power sources is required: PV/Grid/Battery
- Try pressing the power button, touchscreen, or navigation buttons

## Panels are connected, but DC Light is not on

- PV voltage must be 150V-425V | It's night

## Panels are not producing

- Check for proper wiring on all solar panel connections
- Turn PV disconnect "ON"
- Check that the PV input voltage is not greater than 500V
- If the system says PV = 0V, check PV polarity

## Panels are not producing much power

- PV Wire Strip Length: 5/8". Your batteries are charged; you can test Grid Sell to verify.

## The system does not keep batteries charged

- Check the charge setting in the Charge Menu

## Auto Gen-Start is not working

- Check to make sure your generator is compatible with Auto Start
- Make sure that the Auto Gen Start wire is adequately connected to the Max Hybrid 15 and the generator

## Normal LED isn't on

- Max Hybrid 15 is in pass-through-only mode, only a Grid connection.
- Max Hybrid 15 is not working correctly (Call us)

## The alarm light is on

- Check the system alarms menu to identify the alarm

## Grid HM value is negative when it should be positive (only applies in limited home mode)

- Limiter Sensors are backward, L1/L2 sensors are swapped, or incorrectly wired L1/L2 sensors. Try Auto Learn.

## AC Overload Fault or Bus Unbalance Fault

- Check Transfer Switch/Subpanel wiring
- Check for large loads that consume more than the inverter rating (EX: AC units over 3 tons)

## The system connects to grid and quickly disconnects

- With a DMM, verify your Neutral wire connection (should be 0 Vac referenced to GND)
- Check your Freq is set to 60Hz, and the 15K measures 120V on L1 / L2 vs. N.
- If overloading: verify 120/240V grid input and load output wires are not swapped.
- If 120/208V, the L1 and L2 are phase-specific. So, you may have to swap Grid L1 / L2 for 208V applications.

### DC Overload Fault

- Check PV voltage
- Make sure you have not wired more than two (2) solar strings in parallel

### System is beeping

- Check the system alarms menu to see which alarm has been triggered. Most alarms will self-reset.
- There is no battery connected. If not using a battery, select no battery and disable activate batt in Batt menu.
- Turn off the center button, remove AC Grid and PV Power for the 30s (screen is dead), and then power up to fully reset the system.

### Battery cable sparks when connected

- Put the built-in battery breaker in the off position before connecting or disconnecting batteries.

### Battery symbol on the home screen is red

- The battery is under-Voltage or over-Voltage

### Battery symbol on the home screen is yellow

The battery is low, or the charge/discharge current is close to the programmed limit (which is ok)

### Grid symbol on the home screen is yellow

- Grid parameters are out of specified range or grid is down

### System has restarted

- It happens if the system is overloaded, battery voltage is greater than 63V, or Software update

### Batteries were connected backward

- The battery breaker will trip. It can cause damage!

### Why is the LCD screen still on when the power button is off?

- If PV or Grid power, LCD stays on, but the inverter and loads are off.

### The Batt % meter is not reaching 100%

- The system needs to go through a small discharge/charge cycle first to calibrate the battery

### Generator setup is reading 0Hz

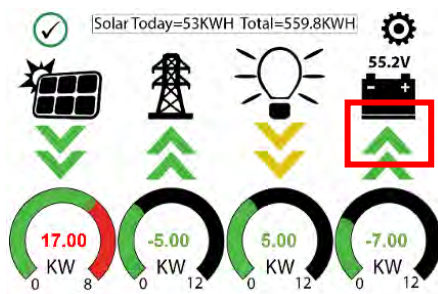
- Select "General Standard" instead of UL1741. Then widen the frequency range to 55Hz-65Hz.

### Color Touchscreen is Frozen

- Press and hold the escape button [←] for 7-10 seconds

### Constant F18 Faults while powering loads within specification

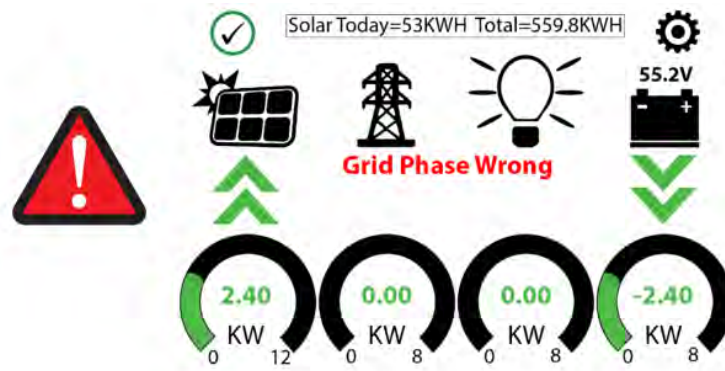
- Click the battery icon on the front of the inverter and look to see what the AC Output voltage is:



Solar	Grid	INV	USP LD	Batt
3882W	-3081W 60.0Hz	3702W 60.0Hz	621W 122V	-26W
L1: 263V 5.4A	126V HM: -786W	122V 15.2A	0W 121V	54.70V -0.53A
1398W	LD: -1876W	1857W	640W	25.0C
L2: 264V 9.5A	122V HM: 1142W	121V 14.8A	Gen 4V	TEMP DC: 55.0C
2484W	LD: 1205W	1845W	0.0Hz 0W	AC: 49.7C

- If the AC Output Voltage is ~100V per leg (N/A in 220V single-phase grid mode), then check whether you are missing a neutral connection, have a loose neutral wire, or have a damaged neutral wire somewhere in your AC wiring.
- If the AC Output Voltage is ~120V per leg (N/A in 220V single-phase grid mode) and you have more than one inverter in parallel, contact engineering support for further assistance.

## Troubleshooting Phasing Issues



If the Max Hybrid 15 screen shows **Grid Phase Wrong**, there is a phasing issue with your wiring, and it may cause overload faults (F18, F26, F34) even with the Load breaker **off** and **WILL CAUSE DAMAGE if left unchecked**.

Single Max Hybrid 15: To locate the improperly wired phases, measure **L1 to L1 (Top Screws)** between the **Grid** and **Load** breaker; you should see 0V AC. Repeat for **L2 to L2** between the **Grid** and **Load** breaker. Attempt to correct the wiring until you are only reading 0V AC between **L1 to L1** & **L2 to L2**.

Parallel inverters: measure L1 of the **Grid** breaker to L1 of another unit's **Grid** breaker; you should see 0V AC. If in 208V parallel, measure the lines of the same wire color between Max Hybrid 15 to see if you read 0V AC.

Make sure to correct both the Grid and Load wiring; they both need to be correct.

If the error persists, you will need to check your AC wiring beyond the inverter and may also need to verify that the phases are properly labeled coming from your meter.

## Max Hybrid 15 Error Codes

Fault	Instruction	Common Cause/Remedy
F1	DC Inversed Failure	If you have parallel systems and turn one system off, you will get this notification. <b>NOT</b> a fault.
F8	GFDI_Relay_Failure	Current Leakage from inverter AC output to Ground, check Ground and neutral are connected at the main panel
F13	Grid_Mode_change	It can happen when not using batteries or if Grid Input settings are changed. This is a notification, <b>NOT</b> a fault. If you switch from No Batt to Battery mode, power the system
F15	AC_OverCurr_Failure	It is usually caused by Loads too large for the inverter. If off-grid, the battery discharge amps are programmed too low. Overloads can result in F15, F18, F20, or F26.
F16	GFCI_Failure	Ground fault. Check PV+ or PV- wiring (which must be ungrounded). Exposed PV conductors + rain can also cause. Check that the neutral line and Ground are not double-bonded (common with portable generators).
F18	Tz_Ac_OverCurr_Fault	Overloaded the Load Output (reduce loads) or overloaded a generator (reduce Gen Start A see pg. 33). Wiring Short on the AC Side can also cause this error. Overloads can result in F15, F18, F20, or F26.
F20	Tz_Dc_OverCurr_Fault	It is typically caused by DC current from the battery that is too large (ex: 4 Ton AC Unit) or too much PV current (3 or more strings in parallel). Overloads can result in F15, F18, F20, or
F22	Tz_EmergStop_Fault	Initiated Emergency Stop; see sensor pinout table.
F23	Tz_GFCI_OC_Fault	PV Ground fault. Check PV+ or PV- wiring (which must be ungrounded or damage can occur). Typically caused by pinched PV wire grounding the PV+ or PV-. Grounded PV wire can cause F20, F23, or F26.
F24	DC_Insulation_Fault	An exposed PV conductor combined with moisture is faulting (can cause F16, F24, F26).
F25	AC_Active_Batt_Fault	No battery connection to the Inverter and Activate Battery is enabled. Disable Activate Battery in settings while no battery is connected.
F26	BusUnbalance_Fault	Too much load on one leg (L1 or L2) Vs. the other leg or DC loads on the AC output when off-grid. Grounded PV +/- wire can cause F20, F23, or F26.
F29	Parallel_CANBus_Fault	Usually, a communication error for parallel systems, check cables and MODBUS addresses (pg. 44)
F30	AC_MainContactor_Fault	Contact Duracell Power Center
F31	Soft_Start_Failed	Soft Start of large motor failed
F34	AC Overload Fault	AC Overload or load shorted. Reduce heavy loads.
F35	AC_NoUtility_Fault	Grid connection lost
F37	DCLLC_Soft_Over_Cur	Software DC overcurrent
F39	DCLLC_Over_Current	Hardware DC overcurrent
F40	Batt_Over_Current	Batteries exceeded their current discharge limit
F41	Parallel_System_Stop	If one system faults in parallel, this normal fault will register on the other units as they disconnect from grid
F45	AC_UV_OverVolt_Fault	Grid under-voltage causes a disconnect. This will self-reset when the grid stabilizes.
F46	Parallel_Aux_Fault	Cannot communicate with other parallel systems. Check Master = 1, Slaves are 2-9, ethernet cables are connected.
F47	AC_OverFreq_Fault	Grid over Frequency (common in power outages) causes a disconnect. Will self-reset when grid stabilizes.

F48	AC_UnderFreq_Fault	Grid under Frequency (common in power outages) causes a disconnect. Will self-reset when grid stabilizes.
F55	DC_VoltHigh_Fault	PV may be higher than 500V. Battery voltage should not be above 59V or 63V (depending on battery type).
F56	DC_VoltLow_Fault	Batteries are overly-discharged, inverter is off grid and exceeded programmed batt discharge current by 20%, or Lithium BMS has shut down. If battery settings are incorrect, batteries may be damaged.
F58	BMS communication fault	<b>Max Hybrid 15</b> is programmed to BMS Lithium Battery Mode but cannot communicate with BMS.
F60	Gen_Volt_or_Fre_Fault	Generator Voltage or Frequency went outside the allowable range
F61	Button_Manual_OFF	The parallel Slave system turned off without turning off Master
F63	ARC_Fault	It can be a poor PV connector/connection. And sometimes a false alarm due to powerful lightning storms.
F64	Heatsink_HighTemp_Fault	Check the built-in fans are running; ambient temp may be too high. Ensure proper clearance (pg. 6).

# Install Verification Checklist

**For the installer to complete AFTER the system is operational. The purpose is to protect the installer, homeowner, and inverter.**

1. Was a diagram of your installation submitted to Duracell Power Center for review?  
Y/N
  - A. If not, Duracell Power Center is not liable for any issues with system performance as a result of the installation, nor is Duracell Power Center liable for any changes to installation that are needed to ensure proper system operation.
2. Is the 15K installed where the **LCD is protected from direct sunlight** and has 2" clearance left and right for cooling? Y/N
3. Are all the battery lugs tightened? Y/N
4. 15K should connect to the grid, 15K load breaker ON, Grid disconnect ON, batteries connected, PV input ON and ON button ON. With the inverter running, the Backup load's panel and Grid-connected:
  - A. Did any breakers trip? Y/N
  - B. Did the inverter overload? Y/N
5. If you have problems, please take pictures of these and email to: support@duracellpowercenter.com
  - A. **Battery icon screen, showing detailed voltages (the screen shown below)**
  - B. **Max Hybrid 15 with batteries and user wiring area**
6. Load and solar test
  - A. Press the battery icon for the detailed voltages screen.
  - B. Is the batt temp sensor working? Y/N
  - C. Turn on many loads for the Backup circuits. Are solar panels producing enough power to match the load (provided there is enough sun)? Y/N
  - D. Program Full Grid Sell Mode. If there are enough panels and sun or light loads in the entire house, the Grid HM measurements will be negative on both L1/L2. Are they negative (solar selling back to the grid)? Y/N
  - E. Program Limited Power to Home mode. The Grid HM sensors will be near zero or slightly positive. Are they both near zero and canceling out the whole home power? Y/N
  - F. You have verified the limit sensors are correctly installed. An auto-learn function corrects any mistakes in CT limiter wiring (provided you have batteries and in 120/240V). Program in the correct Grid mode the customer will use.
7. Did you program the correct Ah for the battery bank and max Amps charge/discharge? Y/N
8. Did you program the correct battery charge voltages for your battery type? Y/N
9. **Turn off the AC breaker so 15K operates in an off-grid mode for several minutes.** Are appliances still powered? Y/N
10. **Turn off the PV input, running only on batteries for several minutes.** Are appliances still powered? Y/N
11. Turn on the PV input and AC Grid inputs.
12. Did you set up the Wi-Fi plug to the customer's internet? Y/N
13. Absolutely important for software updates. Did you help the customer register system on Monitoring App? Y/N
14. Does the customer have a standby generator or a small portable Generator? Y/N



This checklist must be filled out and submitted to register your warranty. Please visit:

<https://www.duracellpowercenter.com>

This checklist must be filled out and submitted to register your warranty. Please visit:

<https://www.duracellpowercenter.com/register>

A. Did you turn off UL1741/IEEE1547 (use General Standard) and reprogram grid freq. range to 55-65Hz?  
Y/N

B. Did you enable Gen charging and adequately set the charge current if using a small gas generator on Gen inputs? Y/N

15. If EMP protected, did you install EMP Suppressors on essential appliance cords?  
Y/N

\_\_\_\_\_  
Installer Name

\_\_\_\_\_  
Installer Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Customer Name

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Date

# Max Hybrid 15-2P Limited Warranty

10-Year Limited Warranty for Duracell Power Center Products. Duracell Power Center provides a Ten-year (10) limited Warranty ("Warranty") against defects in materials and workmanship for its Duracell Power Center products ("Product"). The term of this warranty begins on the Product(s) initial purchase date, or the date of receipt of the Product(s) by the end user, whichever is later. This must be indicated on the invoice, bill of sale from your installer. This warranty applies to the original Duracell Power Center Product purchaser and is transferable only if the Product remains installed in the original use location. Please call Duracell Power Center to let us know if you are selling your Home and give us name and contact of the new owner.

The warranty does not apply to any Product or Product part that has been modified or damaged by the following:

- ❖ Installation or Removal (examples: wrong voltage batteries, connecting batteries backward, damage due to water/rain to electronics, preventable damage to solar wires.)
- ❖ Alteration or Disassembly
- ❖ Normal Wear and Tear
- ❖ Accident or Abuse
- ❖ Unauthorized Firmware updates/software updates or alterations to the software code
- ❖ Corrosion
- ❖ Lightning: unless using EMP hardened system, then Portable Solar will repair the product
- ❖ Repair or service provided by an unauthorized repair facility
- ❖ Operation or installation contrary to manufacturer product instructions
- ❖ Fire, Floods, or Acts of Nature
- ❖ Shipping or Transportation
- ❖ Incidental or consequential damage caused by other components of the power system
- ❖ Any product whose serial number has been altered, defaced, or removed
- ❖ Any other event not foreseeable by Duracell Power Center.

Duracell Power Center liability for any defective Product, or any Product part, shall be limited to the repair or replacement of the Product, at Duracell Power Center discretion. Duracell Power Center does not warrant or guarantee workmanship performed by any person or firm installing its Products. This warranty does not cover the costs of installation, removal, shipping (except as described below), or reinstallation of Products or parts of Products. LCD screen and fans are covered for 5 years from date of purchase.

THIS LIMITED WARRANTY IS THE EXCLUSIVE WARRANTY APPLICABLE TO DURACELL POWER CENTER PRODUCTS. POWER CENTER PRODUCTS EXPRESSLY DISCLAIMS ANY OTHER EXPRESS OR IMPLIED WARRANTIES OF ITS PRODUCTS. POWER CENTER PRODUCTS ALSO EXPRESSLY LIMITS ITS LIABILITY IN THE EVENT OF A PRODUCT DEFECT TO REPAIR OR REPLACEMENT IN ACCORDANCE WITH THE TERMS OF THIS LIMITED WARRANTY AND EXCLUDES ALL LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION ANY LIABILITY FOR PRODUCTS NOT BEING AVAILABLE FOR USE OR LOST REVENUES OR PROFITS, EVEN IF IT IS MADE AWARE OF SUCH POTENTIAL DAMAGES.

**Return Policy - No returns will be accepted without prior authorization** and must include the Return Material Authorization (RMA) number. Please call and talk to one of our engineers to obtain this number at 1-800.590.3568.

**Contact Us: 1-800.590.3568**

**For Info/Purchasing:**

[sales@duracellpowercenter.com](mailto:sales@duracellpowercenter.com)

**For Tech Support/Warranty Claim:**

[support@duracellpowercenter.com](mailto:support@duracellpowercenter.com)

**For Administrative Help:**

**Contact Us: 1-800.590.3568**

**For Info/Purchasing:**

[sales@duracellpowercenter.com](mailto:sales@duracellpowercenter.com)

**For Tech Support/Warranty Claim:**

[support@duracellpowercenter.com](mailto:support@duracellpowercenter.com)

**For Administrative Help:**

**Return Material Authorization (RMA)** A request for an RMA number requires all of the following information: 1. Product model and serial number; 2. Proof-of-purchase in the form of a copy of the original Product purchase invoice or receipt confirming the Product model number and serial number; 3. Description of the problem; 4. Validation of problem by Technical Support, and 5. Shipping address for the repaired or replacement equipment. Upon receiving this information, the POWER CENTER PRODUCTS representative can issue an RMA number.

Any product that is returned must be brand new, in excellent condition and packaged in the original manufacturer's carton with all corresponding hardware and documentation. Returns must be shipped with prepaid freight and insured via the carrier of your choice to arrive back at Portable Solar within 30 days of your initial delivery or pick-up. **Shipping charges will not be refunded.**

All returns are subject to a 35% restocking fee. **No returns will be accepted beyond 30 days of original delivery.** The value and cost of replacing any items missing (e.g. parts, manuals, etc.) will be deducted from the refund. If you have any questions regarding our return policy, please email us at [sales@duracellpowercenter.com](mailto:sales@duracellpowercenter.com) or call us at the number above during regular (M-F) business hours.

**Max Hybrid 15 Install Operational Verification Checklist Questionnaire must be filled out, signed, and dated to secure full warranty coverage.**

# **DURACELL<sup>®</sup>**

## POWER CENTER

**5400 Hellyer Avenue  
San Jose, CA 95138  
800.590.3568  
[info@duracellpowercenter.com](mailto:info@duracellpowercenter.com)  
[www.duracellpowercenter.com](http://www.duracellpowercenter.com)**